



In recognition of The National Day for Truth and Reconciliation, our thoughts are with more than 150,000 First Nations, Métis and Inuit children who were forced to attend residential schools between the 1870s and 1997.

In honour of the residential school survivors and those who were lost, we lowered our flag to half mast and held a moment of silence at 2 p.m.

Today's Take-Aways

Critical Care

- Overall, critical care numbers in the province have remained stable recently with no large spikes to report. Overall occupancy is below 80% with 168 in the ICU province-wide and 13 in the Champlain region. Paediatric occupancy has risen and plans are being made around how to support the paediatric population in adult beds if need be.

EORLA

- It was reported that the number of COVID tests being done has doubled in the last two weeks, to approximately 4,000 per day. The PRH Occ Health team has also seen a sharp increase in the number of tests being done onsite during the same time period.

Human Resources

- Since May, 2021, a total of 68 new staff have been hired as follows: Clinical Care Assistants (3), RPNs (17), RNs (22), Respiratory Therapists (2), Medical Radiation Technologist (1), Occupational Therapist (1), Pharmacy Technician (1), Clerical (7), Food Service Workers (4), and Environmental Services (10).

Occupational Health and Safety

- The Joint Health and Safety Committee would also like to remind staff that eating and drinking protocols are also still in place. These activities should only be done in approved break areas or personal spaces. Shared areas such as nursing stations should not be used for eating and drinking.

- Something to celebrate – our staff vaccination rate is now up to almost 98% (includes those who are both fully and partially vaccinated). This is one of the highest staff vaccination rates in our region. Well done everyone!

Infection Prevention and Control

- In alignment with a regional approach, and to ensure the health and safety of our staff and patients, PRH will continue to screen anyone entering the building for both typical and atypical symptoms of COVID-19. Please remember, the screening questions used on the PRH COVID-19 self-screening application are meant for anyone entering PRH.

Today's Take-Aways Continued

Household members should continue to follow the screening protocols as directed by the institution that they are visiting (school, sports, etc.).

• As a reminder, eye protection must be worn for all patient and visitor interactions. Appropriate eye protection includes goggles, face shield, mask with attached visor, or PRH approved safety glasses. Please refer to the “Universal Masking and Eye Protection During the COVID-19 Pandemic” for the most up to date PPE guidance. As a reminder, staff and physicians are expected to comply with the following guidelines:

| Area | Unvaccinated or partially vaccinated for COVID-19 | Fully vaccinated for COVID-19 |
|------------------------|---|--|
| Patient Care Areas | Must wear eye protection: At all times | Must wear eye protection: For all interaction with patients and/ or visitors |
| Non-Patient Care Areas | Must wear eye protection: Anytime 6 feet physical distancing cannot be maintained between your co-workers, patients or visitors | Must wear eye protection: Not required unless in contact with patients or visitors |

Information Technology (IT)

• Please note that since we have transitioned staff and physician screening from in-person to electronic, there is no longer a need to receive an email confirmation of your screening status. As a result, this receipt is now “optional” on our screening tool but is no longer required for auditing purposes. To date, 140,000 electronic screenings have taken place.

• Due to technical difficulties with the electronic screening tool, the department has had to create a new link and QR code to use Both have been updated on the Staff Resources section of the hospital's website however, if you have the tool on the home screen of your electronic device, you will have to remove it and replace it with the new one. Instructions on how to do this can be found on the Staff Resources section of the website.



Supply Status

• While we continue to be in good shape with regards to our PPE supplies, we continue to be impacted by supply chain challenges both locally and regionally which is resulting in back orders on some items. Departments will be notified by Materials Management if any of these challenges will have an impact on their supplies.

Parking

• Our small parking lot outside Tower D has always been busy and recently, with the move of the Family Medicine Teaching Unit to Tower D, the parking lot is experiencing a far greater number of users. Many patients who are visiting Tower D for care and services often have mobility issues which is why we are asking that staff who have the ability to park further away, please consider using the staff parking lots or the main parking lot on Deacon Street.

Departmental Updates:

Diagnostic Imaging

• The department has received funding for additional MRI and CT appointments which will enable us to provide added diagnostic support in our region.

Today's Take-Aways Continued

Clinics

- A team of people are in the process of reviewing plans for the new cancer care treatment area in Tower D, Phase 2 of the hospital's Cancer Care Project.

Finance

- The Finance Department has started to auction off excess assets through a new portal. Go to www.govdeals.ca over the next few days to see what special deals are available to all members of the public.

PRH Foundation

- The *Un-Gala@Home* fundraiser has sold out with just over 300 participants.

Maternal Child Care

- The department is excited to have made progress with plans to create a 3D virtual tour of the unit to post on the PRH website and share with families in advance of their birth experience. Last week the photographer was onsite taking images for the tour with a specialty 3D camera. Stay tuned for the finished product!

Pharmacy

- In coordination with public health, weekly vaccination events have been scheduled in order to provide the COVID-19 vaccine to patient who would like to receive it.

Plant Services

- Please be advised, the Tower D elevator will be out of service Friday, October 1st from approximately 7 a.m. to 4 p.m. in order to upgrade a panel on the back wall and finalize the installation of accessibility features. Contingency plans will be put in place for those requiring the elevator.

- As of today, all administration staff have been relocated into the newly renovated North wing of Tower A, 1st floor. These moves that have taken place are part of the Surgical floor renovation project. The vacated areas will now undergo asbestos abatement and then services from Tower A, 3rd will be relocated there to allow for construction of new Surgical program space.



- The Cancer Care Project work (Phase 1) on the fifth floor is progressing with walls installed in new sterile rooms along with the repair of terrazzo floors.

Surgical Program

- The department has returned to maximum capacity using all four operating rooms. The team is currently trialing some "trauma" days in order to assist with a backlog in cases referred from the Emergency Department.



Guardian Angels

Rita Amodeo



Pembroke Regional Hospital Foundation  Fondation de l'Hôpital Régional de Pembroke

Congratulations



WEEK #9 WINNER
Ashley Maczko
\$1,698

TICKET #I-3575750
Card #47
Revealed: 3 of Diamonds

www.prhcatchtheace.ca

Congratulations



WEEK #10 WINNER
Nancy Harkins
\$1,854

TICKET #J-5234453
Card #9
Revealed: 5 of Spades

www.prhcatchtheace.ca

Next weeks ESTIMATED Jackpot, if the Ace is caught is over: \$25,000!



Current Facts and Figures

- **Renfrew County:** 8 active case, 10 deaths
- **Ottawa:** 387 active cases, 596 deaths
- **Ontario:** 14,712 active cases, 9,723 deaths

Foundation News

Pembroke Regional Hospital Foundation  Fondation de l'Hôpital Régional de Pembroke



PRH CATCH THE ACE

AN EASY WAY TO SUPPORT THE HOSPITAL



Play PRH *Catch the Ace* to win BIG and support the Hospital! Get your tickets at the Mural Café on Mondays and Tuesdays from 9:30am-2:00pm or online anytime at www.prhcatchtheace.ca. Draw closes at midnight on Tuesdays and the winner is announced live on our Facebook page at 10:00am on Wednesdays.

CARING
from the
CORE
PAYROLL DEDUCTION PROGRAM

A great way to give back to your community is to join our *Caring from the Core Payroll Deduction Program*! Every single dollar received helps strengthen health care services in our community and we thank everyone that already participates. To sign up, visit the Foundation Office, call (613) 732-2811 ext. 7408 or send us an email at foundation@prh.email.

Did you know?

Medication carts with workstations have been rolled out to Rehabilitation and 3rd Medical and they are planned to be rolled out to 2nd Medical and Surgical shortly

- Wireless connectivity with access to Bedboard and CITRIX
- Single Sign On (SSO) for nurses is being rolled out with the new Med carts

*****note please do not remove the keyboard covers on the WOWs and Med carts as they are there for IPAC reasons and they are costly to replace when missing***

Behind the scenes

- Working with Spacelabs and Hill-Rom to integrate vitals to ANZER
- Working with Cobas to bring glucometer results into ANZER
- Continued work to establish Role based Access and Security
- Interface engine for improved integration ability
- Working to automate data flow to OHI for smoking cessation program
- Working with EORLA and CHAMP to integrate new Meditech lab system with ANZER

What's Coming

Baby and Mother ID Bands

- Will be printed from registration right to the LDRP floor and the OR recovery room for C-sections

ANZER live update

- IPAC electronic documentation
- Revised evacuation list (will include IPAC and violence flags)
- Standardized allergy documentation
- Opioid form
- Standardized assessment forms including fall risk, Braden scale, CAM, ARO, ARI, smoking cessation and more)
- Colour ID bands based on registration (blue = Acute, pink = rehab, green = AMH)

New Bedboard eLearning will be available for all Clinical staff a refresh for some and new for others

Help Ad

We are looking for clinical champions for implementation of electronic documentation

- Contact Project CAPE at extension 8302 or your manager if interested

CAPE team members

Sharon Allain –Project ‘Boss Lady’ Coordinator
Sam Moreau – IT “Smarties” development, testing and implementing
Thea Nicolai – Clinical “MacGyver” development, testing, training and implementing
Garry Hartlin – integration and hardware “The Tinkerer” Specialist
Nicole Jansen – RPN Clinical Champion

**For Questions Contact
CAPE Project Office in D202.2 extension 8302**

*Whispering
Pines Honey
Eganville*



PRH Staff Association Treat Day

Featuring A 110ml Container of
Whispering Pines Honey

Distribution Times/Locations:

Thursday, October 7th

11:30 a.m.-1 p.m. and 3:30-4:30 p.m.

(The Lunch Box, Tower A, 2nd Floor)

Whispering Pines Honey is located 7 kilometers east of Eganville Ontario on Grist Mill Road. Their area is almost exclusively wildflowers as a nectar source. Bees will travel about 3-5 kilometers to gather nectar. Their nearest crop fields are just past the edge of the 3 Km mark. Their bees primarily collect nectar from a vast array of wildflowers giving their honey a unique full-bodied flavor. Their summer honey carries a different robust flavor than their honey harvested in the fall which is full of floral aromas. Both seasons produce robust flavoured honey.

PLEASE TAKE NOTE:

1. Pre-orders should be placed for large groups, however, individuals can pre-order too.
2. Pre-order lists must be emailed to carolyn.levesque@prh.email by **12 p.m. October 4th.**
3. Pre-orders must be picked up during the distribution times on October 7th.
5. If you don't pre-order, you CAN still pick up your item on distribution day WHILE SUPPLIES LAST.
6. Please note that groups who pre-order are responsible for ensuring staff on their lists get their items.

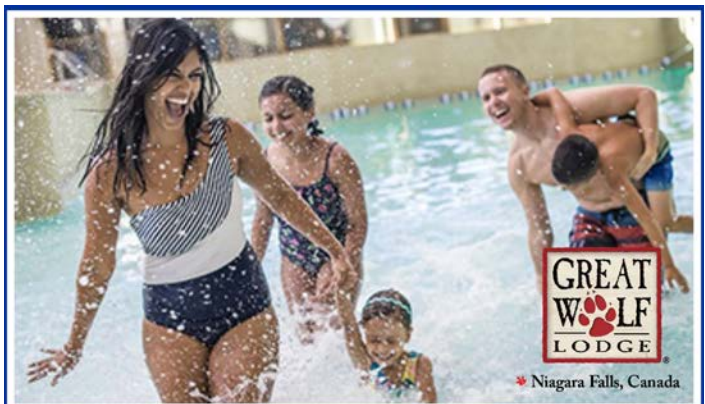


WHAT'S ON
the
MENU

WEEK

OCTOBER 4-8, 2021

- OCT 4: BEEF STEW WITH A BUN
- OCT 5: BBQ CHICKEN DRUMSTICK WITH RICE PILAF &
SLICED CARROTS
- OCT 6: SWEET & SOUR MEATBALLS, SCALLOPED
POTATOES AND GREEN BEANS
- OCT 7: CHICKEN PARM WITH RICE AND DAILY VEGETABLES
- OCT 8: LIGHT TONIGHT HADDOCK, BABY RED POTATOES
WITH DAILY VEGETABLES



LIMITED TIME OFFER!
Exclusive Discount

Save up to

40% OFF!

Sep 27, 28, 29, 30,
Oct 3, 5, 6, 11, 24, 26 or 27, 2021

Limited Availability
Valid on New Reservations Only

Book Using Corporate Code
Must Book By: October 7, 2021

Book online at
GREATWOLF.COM
or call 1.800.605.9653

- Limited availability
- Employee must be present upon Check In and must show valid Employee ID upon arrival to receive this discounted rate
- Limit 2 rooms per Employee per night
- Includes 2 days of waterpark play with a 1 night stay and complimentary parking
- Rates are available for the dates outlined only and are based on availability at time of booking
- First night's room & tax required upon reservation as advanced deposit for each reservation
- Covid-19 Health & Safety restrictions in place including mandatory face coverings for anyone age 2+ and maintaining physical distancing practices.
- Proof of Double Vaccination + 14 Days is required for ages 12+



Offer valid only at Niagara Falls, Ontario location for the above dates only, valid on new reservations only, cannot be applied to existing reservations. Must be mentioned at time of reservation. Reservations must be made by outlined cut-off dates. Offer is subject to applicable taxes. Limited number of rooms available for each date and blackout dates apply. A minimum 2 night stay may be required for Saturday stays. Cannot be combined with any other discount or promotional offers. Offer based on 4 guests per room and may be terminated at any time without notice. Additional water park passes are \$50.00 per person. Must have one individual 21 years of age or older staying in each room. Offer is not transferable and is not redeemable for cash. Other restrictions may apply. Limited availability, blackout dates may be added at any time. Rate subject to change.

GRATITUDE

• Thanks to the **staff on 2A** this past Friday (Sept. 17) for taking the time to clean up the hallways down 2A! Great job everyone!

• 3rd Medical would like to celebrate **Jen Crigger from IPAC** for going above and beyond in supporting the nurses. She attempted to get IV access on a challenging patient. When she was unsuccessful she made some calls and found someone to assist with the IV.

• I would like to thank **Michael P, Leslie H, Jacqueline C, Nicole L, Trish G, Madison S, Rachel E, Annette D, Kirsten W, Adrienne S** and the entire **Code White Team** for their assistance in deescalating a difficult situation. *Kelly Malley*

• The entire Administration Team would like to extend a heartfelt "Thank You" to **all those from Maintenance, Information Technology (IT) and Housekeeping** for assisting with the smooth transition in our move from our old office space to our new area Tower A - 1 North. Your efficiency, professionalism and patience was greatly appreciated!

COMING SOON

New

**MAINTENANCE WORK
ORDER SYSTEM**

The Plant Services
Department is excited to
announce the implementation
of a new

**MAINTENANCE WORK
ORDER SYSTEM**

The new system, named
Megamation, will be accessed
through a link on the
Citrix Store Front.

More information to come!

PRH Staff Association Announcement

Given the COVID restrictions and safety measures that remain in place, we have gone ahead and made the difficult decision to, once again, cancel the Dec. 4th Christmas Dinner and Dance at Germania Hall and the Dec. 12th Family Christmas Party at the Petawawa Civic Centre.

We are in the process of making alternative holiday plans based on member feedback received in this year's survey. Stay tuned for more details!



The GIFT SHOP at the PRH would like to show our thanks for your continued support during COVID-19 by having a:

FALL INTO STYLE SALE

OCTOBER 9TH TO 14TH

RECEIVE **20% OFF** OF ALL REGULAR

PRICED MERCHANDISE



LEAN IN

Empower People

Lean is built on Respect for the People Who do the Work! This is all about engaging and empowering the people closest to the work so that they can look at the current condition (they know it best), create solutions to the problem and incorporate those solutions into the real work.

In Lean culture, the Japanese term Gemba – meaning “the real place” is the most important place for a team as it is the place where the real work happens.

At PRH, the Gemba Walk is an opportunity for Senior Leadership to connect with their team, understand the work process and celebrate and express gratitude for improvements being made.

Recently, members of our District Stroke Centre and ED Stroke team met with the Senior Leadership Team during their Gemba walk to discuss new recommendations for late window Endovascular Therapy (EVT) and the impact and benefits it has on our staff and our patient population.



The District Stroke Centre and ED stroke Team were very excited to share:

“The new recommendations for late window EVT are now reflected in our in-patient code stroke policy. These new recommendations mean that a patient who has a new onset of stroke symptoms and was last seen normal within the past 24 hours may meet the criteria for EVT!”

These recommendations have been in effect for our ED Code Stroke processes over the last 10 months and align with the current Canadian Best Practice Stroke Guidelines. If you have questions about our Code Stroke process for inpatients or ED please connect with Amanda at extension 8540.



ORANGE SHIRT DAY

September 30th

Every Child Matters

Celebrating Some Recent Retirements At PRH

Warmest congratulations to two recent retirees from Acute Mental Health - Connie Hawthorne (41 years of nursing) and Gabrielle Burnham (35 years of social work)!

Enjoy your well-deserved retirements! We will miss you both. We wish you all the best.



Happy Retirement after 40 years of service at Pembroke Regional Hospital to Connie Young!

You will still see Connie around as she has accepted a casual position in DI as she continues her term as CUPE Union President. Thank you for all of your hard work through the years.

