

Today's Take-Aways

Regional Updates

- Overall, things are looking more positive with the number of COVID positive cases decreasing slightly and the vaccination rates on the rise.
- The Ottawa hospitals are seeing a decrease in acute care and in some cases, have started the process of closing some of the designated COVID beds and units.
- In terms of ALC (Alternate Level of Care) patients, there continues to be some movement of these individuals into long-term care freeing up acute care space.

COVID-19 Vaccine Distribution

- Overall, there doesn't seem to be the same level of vaccine hesitancy in Renfrew County as is being seen in other parts of the province. As a result, vaccination rates continue to climb (48% of Renfrew County adults 18+ have received their first does) and clinics are booked solid.
- Our clinic team at the Pembroke Memorial Centre is still expanding with more volunteers coming on board and the hospital has signed a collaboration agreement with CNL which will see some on-boarding of their staff in various roles as well. Our eight new summer students are also settling in providing great support to the clinics and other hospital departments.

Staff Vaccination

- All staff who have already received their first dose of the COVID-19 vaccine should have also received an appointment for their second dose which should fall around week 14-16 of the extended interval. Most of these appointments have been scheduled for June 3rd and June 10th. Given that a certain percentage of individuals may become ill with side effects following the second dose, the hospital has been working to move some staff in the higher risk categories to earlier appointments tied in with other clinics so that the hospital can ensure there are no staffing gaps in the coming weeks.

To achieve this, some staff may be moved to an earlier appointment date or may be put on a short notice call-in list.

This process is being done in a randomized fashion and staff will be notified if their second dose appointment is affected. Staff wishing to switch their appointment with a colleague can do so, so long as they let their supervisor know so that the vaccination schedules can be adjusted.

Human Resources

- Inter-Provincial Border Crossing and COVID-19 rules – The Hospital wants to take the opportunity to clarify the requirement for staff who travel inter-provincially to get to work. The OPP are tasked with the provincial Emergency Measures and Civil Protection Act. As part of their enforcement, the OPP have advised the Hospital that you are required to verbally confirm that you are attending a shift for work each time you cross an inter-provincial border.

Today's Take-Aways Continued

Demonstrating you have an employee ID card, or a confirmation of employment letter does not meet the criteria under the current orders. The Hospital asks that all staff be respectful and professional when communicating with our community partners and appreciate their role in carrying out enforcement requirements. We are all in this together.

For specifics of the vehicle border screening legislation (O. Reg. 293/21) visit:

<https://www.ontario.ca/laws/regulation/r21293>

Occupational Health and Safety/Infection Prevention and Control

- We're getting there - staff are getting their second vaccination shots and things will be opening up! Even though we are tired, we still have to be patient and diligent. COVID is always evolving and it is important to continue to follow Public Health Guidance to reduce risk. Continuing to wear PPE properly and adhering to *Stay at Home* orders or provincial directives will keep you, your family, friends and co-workers safe. The absence of this diligence puts everyone at risk.

- Since the start of the pandemic, we have covered off over 4,000 thousand shifts related to staff having to be off for the purpose of swabbing and/or having COVID-like illness. Well done and thanks to all who have pulled together and covered off for our coworkers in times of need!

Other News:

Surgical Program

- This week the province rescinded Directive #2 for health care providers which means that ambulatory (day surgery) non-urgent and non-emergent surgeries and procedures may be gradually resumed by health care providers and entities who were subject to that Directive. These had been temporarily halted April 20th in order to help create capacity in hospitals overwhelmed by an increasing number of hospitalizations. At PRH, our surgical program will be initiating a phased ramp up of services, starting with the reintroduction of day surgeries and endoscopies in the coming week at about 50% capacity.

Rehabilitation

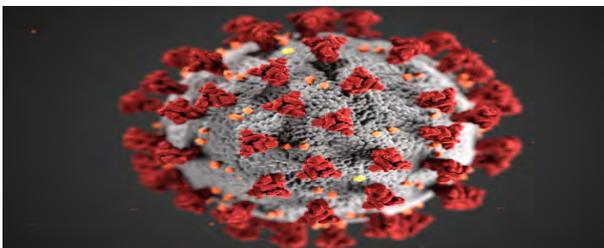
- The renovated deck is now open during the hours of 8 a.m. to 8 p.m. and use of this new green space is open to anyone including staff, patients, and caregivers/care partners. Currently there is limited seating, however more outdoor furnishings are on order and are expected soon. An update will be provided as well as some photos once everything is in place.

Current Facts and Figures

- **Renfrew County:** 31 active cases, 8 deaths, 94,138 tests completed (as of today)

- **Ottawa:** 1,005 active cases, 539 deaths

- **Ontario:** 31,578 active cases, 8,552 deaths



Do You Have A COVID-19 Question?

Email: covid19questions@prh.email

Would you like to celebrate or express gratitude to a group or individual?

Email: celebration&recognition@prh.email

For other questions/concerns, contact Infection Prevention and Control (ext. 7106) or Occupational Health and Safety (ext. 7202).

CUE THE confetti

The new IV pumps will roll out on June 22nd!



Want to try it out? Check out the interactive pump simulation on your Citrix

All nurses are encouraged to attend training sessions provided by the IV pump representatives.

Sessions are listed below.

Sign up on the sheet outside of the education office B115



Super User Sessions: 1.5 hours long

- June 8th - 0900 & 1330 Room A517
- June 9th - 1100 Room D227

General User Sessions: 1 hour long

- June 9th - 1530, 1800 Room D227
- June 10th - 0900, 1100, 1300, 1530, 1800 Room D227
- June 11th - 0900, 1100, 1300, 1530, 1800 Room A517
- June 14th - 0900, 1100, 1300, 1530, 1800 Room A517
- June 15th - 0900, 1100, 1300, 1530, 1800 Room A517
- June 16th - 0900, 1100, 1300, 1530, 1800 Room A517



WHAT'S ON the MENU

WEEK MAY 24 TO 28, 2021

- MAY 24 VICTORIA DAY
- MAY 25 Spinach Cannelloni with Caesar Salad
- MAY 26 Hot Hamburger Potato Wedges /coleslaw
- MAY 27 Sweet and Sour Chicken Breast with Rice and Daily Vegetable
- MAY 28 Dip & Dust Fish with a Garden Salad



WEEK #13 WINNER!

Congratulations Jaclyn Fauteux

\$2,709

Winning ticket #M-5399167 Card #22 - 8 of Spades



Thank you to our Drive Thru Sponsors May 2021



FOR HEALTHCARE

Early Bird Draw #1 Winner

EMILY MALETTE

Ticket #744104

www.PRHSpringLotto.ca

PRH Staff Association 2021 Survey Summary

Thanks to all who took part in this year's annual Staff Association Survey. Results have now been summarized and will assist in planning events/activities for the remainder of the year. In addition, those who expressed interest in joining our Executive have now been invited to our meetings.

Total responses: 204 - 91% were Staff Association members.

Treat Days: 89.6% participated in Treat Days

- **Top three favourites:** Hugli's Blueberries, McGuire Doughnuts and Smith's Corn (tied for 2nd) and Cottage Cup Butter Tarts
- **Three least favourites:** Kit Kats, Lindt chocolate and the Paradisio Bees Lip Balm
- **Suggested treat ideas (those that were suggested more than once):** Klaesis' Bakery, Kettle Corn, Beavertails, poutine, honey, local ground coffee, gelato, smoothies, Wilkies cookies, bath bomb, crepe, candy bag, pizza

Draws: 94.97% want to see the draws continue.

Party in a Bag: (alternative to 2020 Family Christmas Party) – 29.85% of respondents took part – 68.88% would like to have something similar done again even if COVID restrictions are lifted.

- Feedback - people wanted to be able to purchase more than one, some wanted to see better quality items included, some wanted it to be tailored to everyone - not just people with kids, possibility of including colouring pages/markers, Santa letter kit, skating passes

Poinsettia Give-Away: (all SA members received one since we couldn't host our Christmas dinner/dance) - 67% liked the poinsettias – 62% want to return to party option if we can have one

- Feedback: quite a few didn't like poinsettias for various reasons, alternative give-away suggestions included: ornament, gift cards, gift baskets, special draws, turkey/bakery voucher, virtual party like gala with meal etc., more \$50 prizes

Other activity suggestions: skating, golf, curling, group hiking, BBQ, trivia night, virtual activities - very few suggestions – this validates that we should focus on Treat Day/draws/Christmas events

Miscellaneous: a few comments received asked how we can cater more to those who work offsite, especially in other communities – and if we could try and have more gluten free Treat Day options.

A Few Clarification Points In Response To Comments:

- The Staff Association relies solely on membership dues for its annual budget. Hospital dollars are not provided for our activities.
- While we do try to have some gluten free options, where possible, we aren't able to do this for every event and we also are unable to cater to other dietary restriction and/or allergies.
- Our Treat Days have always been run on the assumption that not everyone will receive a treat every month for various reasons. If we provided a treat for every member every month we wouldn't be able to afford to host these on a monthly basis.
- Every year in January we circulate a year-in-review summary on The Loop and in the staff newsletter that provides a financial summary of the previous year and an overview of all activities that took place.
- Monthly minutes from the Executive meetings are regularly posted on the Staff Association bulletin Board in the staff corridor and can be found on Common/Staff Association/Minutes. These detailed minutes include event planning, cost discussions, event debriefs etc.
- The Staff Association is not responsible for staff recognition or recognition programs.

Have you completed your daily COVID-19 self-screening?

Adding The Staff Screening Tool To Your Mobile Device

Android:

Launch Chrome for Android and open the website or web page you want to pin to your home screen. Tap the menu button and tap "Add to Home Screen". You'll be able to enter a name for the shortcut and then Chrome will add it to your home screen. The icon will appear on your home screen like any other app shortcut or widget so you can drag it around and put it wherever you like. Chrome for Android loads the website as a "web app" when you tap the icon, so it will get its own entry in the app switcher and won't have any browser interface getting in the way.

iPhone, iPad, iPod Touch:

Launch the Safari browser on Apple's iOS and navigate to the website or web page you want to add to your home screen. Tap the Share button on the browser's toolbar. It's on the bar at the top of the screen on an iPad and on the bar at the bottom of the screen on an iPhone or iPod Touch. Tap the Add to Home Screen icon in the Share menu. You'll be prompted to name the shortcut before tapping the Add button. The shortcut can be dragged around and placed anywhere, including in app folders - just like a normal app icon.

Vaccination Clinic Team Express Gratitude For May 20th Sponsored Meal



A very special thank you to **100+ Women Pembroke Petawawa District** for providing lunch for our PMC clinic team with support from **Perri-Rae Boell & Associates Inc./The Co-operators** and **East Side Mario's Pembroke**.

Since it is still not safe to gather for events, the local group opted to use the money that would have been used for their Annual Granting Ceremony to share the "volunteer love" and provide lunch for the vaccination clinic.



Guardian Angels

Lori Anne Borne



Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke

Employee Discounts



Looking for staff discounts?

All staff discounts, employee offers, promotional codes and other PRH perks can now be found on the Staff Resources section of the PRH website:

<https://www.pemreghos.org/staffdiscounts>

What discounts are there?

PRH Staff Association / Insurance Providers / Local Health and Fitness Facilities / CAA / Scrubs / Access Perks / Perkopolis / Park 'n Fly and more...

Foundation News



Our *Catch the Ace* Mural Café and Drive Thru, as well as all other cash sale locations are closed during the *Stay at Home* order. You can visit www.prhcatchtheace.ca to purchase your tickets. Proceeds support our *Cancer Care Campaign* and we would like to thank everyone for purchasing their tickets.



Spring Lotto is in full swing! Purchase your tickets to win a 2021 Princecraft Pontoon boat with trailer and motor. The second Early Bird prize draw is coming up on June 9th for a youth four wheeler valued over \$4,000! Tickets are \$25 for one or five tickets for \$100 and can be purchased at www.prhspringlotto.ca



PRH Staff Association Treat Day Featuring Cherry Cheese Apricot Squares

A popular item at Klaesis, each square is laced with cherry and apricot filling and their signature cream cheese mixture then topped with their streusel topping.

Distribution Times/Locations:

Wednesday, June 9th,

11:30 a.m. - 1 p.m.

(The Lunch Box, Tower A, 2nd Floor)

3 p.m. to 4 p.m.

(B446, Tower B, 4th Floor Link)



COVID-19 MEASURES / Treat Day Etiquette

1. Pre-orders are strongly advised, especially for groups. Individuals can pre-order too.
2. Pre-order lists must be emailed to carolyn.levessque@prh.email by Friday, June 4th.
3. Pre-orders can be picked up by group representatives during the distribution times on June 9th.
4. If you don't pre-order, you CAN still pick up your item on distribution day WHILE SUPPLIES LAST.
5. Please note that groups who pre-order are responsible for ensuring staff on their lists get their items.
6. To ensure we have enough items for those who want them, please refrain from taking one if you don't want one. *Thank you*



GRATITUDE

• The Geriatric Mental Health team would like to recognize **Julie Benoit (steno/clerk)** who is a super supportive, positive, compassionate, caring, comical and valued member of the team. Pictured at right are just a few of the many gifts and thoughtful acts of kindness Julie has personally made for each of our nine nurses on the team!



• For many years, Carefor has provided a free income tax clinic for those who need it. For the past two tax seasons, COVID took that away. **Sheila Handke** was one of Carefor's volunteers and as most know, a retired PRH employee. She approached us about doing this service for our clients through MHSRC in collaboration with CRA. We were very happy to make this work. Tax season has come to an end and we cannot thank Sheila enough for the help she has given to our clients. We received this information from her:

"I was able to complete 140 tax returns for CMH clients working approximately 93 hrs.

*With **Amanda(Stewart)** and **Marleen's(Whelan-Daly)** organizing things on the inside, and handling the exchanges at the door, I feel the clinic ran very smoothly."*

Our clients were so thankful for this as were our case workers who also helped vigorously to get them all completed.

Thanks goes out to all involved ...especially Sheila!! *Liz Michaud on behalf of MHSRC*

• Celebrating **Tanya Zadow (Environmental Services)** as our champion in pharmacy orientation - fantastic to have more staff with this skill! *Cheryl Summers*

• The Rehab team would like to celebrate **Kalynn Bludd (Surgical)** who stepped in to help us out on Rehab and supported the Team model approach. Kalynn demonstrated such a positive attitude and could be heard throughout the shift asking patients and staff how she could help out. Thank you!

Sonya, Lisa and the Rehab team

• The Medical team would like to send a "shout out" to **Justin MacFarlane, Amanda David, Tamara Rose, and Lauren Anderson from the OR and Surgical group** for supporting our patients and staff using the Team model approach to care and even taking on some patient assignments over the past few weeks. We really appreciate your support! *Rachel, Lisa and the Medical program 3B and 2A*

• Pharmacy would like to recognize the efforts of the **Maintenance department (Mike and Mark) and Environmental Services (Cheryl and Tanya)**, for accommodating a last-minute request of our clean rooms. Your willingness to go "above and beyond" are appreciated. In addition, the teamwork and communication within and between the Pharmacy and Medical Daycare/Systemic Therapy staff allowed for a seamless day. Thank you everyone who played a part. *Tina Davidson*

• A huge shout out to our **Food Services Team** for their work with the May 19th Staff Appreciation BBQ. Not only were they friendly and enthusiastic while managing the COVID-friendly grab-and-go style event but they kept the items replenished to keep up with demand!

A big was also extended to the **Harvey's Pembroke team consisting of General Manager Lynn Thomas, Gregg Thomas and Elana Krieger** who were happy to be back at PRH and made sure there were enough burgers and chicken breasts to feed our hungry team!

This year's BBQ saw increased participation with at least 100 more people coming for a free meal than we have had for the past two years. In total more than 600 meals were given out!

Thanks to **Pembroke Regional Hospital** for sponsoring this appreciation event!

Project CAPE (Caring About Patients Electronically)

The project name contest has closed and we have chosen "Project CAPE" (Caring About Patients Electronically). Congratulations to Frederique Desbiens who made the winning name submission!

This name was chosen as it reflects the Pembroke Regional Hospital's Mission statement, Vision, and Values of caring for patients and delivering the safest and highest quality of care to every person, every encounter, every day.

The Hospital Board has approved Project CAPE to move the hospital to an enhanced electronic format over the next five years.

The goal of the project is to take advantage of the technology that is available to increase patient safety, quality of care, and streamline workflow.

The hospital currently has electronic dashboards (Whiteboard and Bedboard) in the Emergency department and all clinical in-patient departments. However, most internal processes are paper based; for example nursing documentation, Medication Administration Record (MAR), and physician orders.

The goal of Project CAPE is to fully utilize our current Anzer system to move from ERAM level 2 to an ERAM level 6.

This means that in 5-6 years we plan to have electronic nursing/allied health documentation, an eMAR, Computerized Practitioner Order Entry, accessing patient records through Connecting Ontario, and tractability of medications, blood products and implants.

This will provide numerous benefits to the hospital and patients including increased health care system efficacy as well as improving patient safety and the quality of care.

Project CAPE will build onto the current foundation already established. We will be adding components in a phased approach. Our electronic system will increase patient safety, reduce medication errors, reduce duplication, provide patient confidentiality, and increase control over who can access it.

This also allows for timely access to information as well as the sharing of information between healthcare providers within the circle of care. This will also mean the control of auditing who can access documents, therefore increasing patient privacy.

Project CAPE's goal will be achieved by engaging stakeholders as well as by dedicating resources to transform the hospital workflow.

To make this project possible, Project CAPE has four core staff members, several clinical champions, and other valued PRH staff, all working together.

The project leads include Thea Nicolai, Samantha Moreau, Garry Hartlin and a Project Coordinator (currently filling this position). Key stakeholders such as nurses, IT, clinical champions, physicians, focus groups, etc, will be utilized where needed to improve the function of the team.

The involvement of staff is imperative to this project as the Lean approach is being used to resolve any issues through staff feedback. Project CAPE will be making use of our hospital's communication channels to put out regular communication on the status of the project.

Project CAPE would like to take the time to thank all involved in the successful implementation of the Adult Wristbands. The team effort on planning and executing went very smoothly.

