

Today's Take-Aways

Regional Updates

- Updates have now been made to provincial COVID-19 Long-Term Care and Retirement Home direction to now allow residents to return to group and outdoor activities as well as communal dining with some stipulations including specific percentages of the resident and staff populations that must be fully vaccinated.
- While there continue to be challenges with ALC patients, we are seeing some better flow into long-term care which is helping to relieve some of the pressures.

Critical Care

- While the number of COVID positive patients in ICUs in Ontario has dropped slightly, those who require this care are sicker and are staying longer.

Acute Care

- In the past week, our hospital hasn't been asked to take over the care of any transferred patients however we continue to be ready to assist as necessary.

COVID-19 Vaccine Distribution

- The province has recently announced that with close to 40% of Ontario's population vaccinated with at least one dose of the COVID-19 vaccine, that by the end of May, 65% of those wanting the vaccine will have been able to receive their first dose.
- Internationally we are starting to see quite a bit of information coming out about the safety surrounding different vaccines being used for the first and second doses. Should this become provincial direction, it would make it easier logistically for managing clinic scheduling.
- Around the world we are also watching, with hope, as other countries start to loosen their restrictions and safety measures following mass vaccinations.
- We are anticipating a ramp up of our vaccination clinic at the PMC to go from two days a week to at least three days a week starting some time in June based on the promise of increased vaccine allocations.
- We are happy to report that we have received a huge response to the call out for specialized clinical roles for the clinic and non-clinical volunteers. This should assist in providing us with enough resources to comfortably manage ramp up of the number of clinic days.
- By now, all PRH staff and physicians should have received email notification of the booking date for their second vaccine dose.

Occupational Health and Safety/Infection Prevention and Control

- There have been some questions raised about a smell associated with the new N95 masks coming out of the new Canadian plant. It has been confirmed that this is associated with the raw materials

Today's Take-Aways Continued

and poses no risk to those wearing them.

- A reminder to all to keep up with the required safety measures upon entry to the hospital including sanitizing your hands, wearing a mask as you enter the building and showing your screening results or answering the screening question every time you enter the building. Thank you for your cooperation.

Project Updates

- Medication Carts were implemented on Rehab this week. Congratulations and thanks to Sean (IT), Amanda (Education), and Dean (Rehab), as well as all of the nurses on Rehab for all their hard work. Rehab is the first unit to have this new equipment implemented, so thanks for leading the way! Expect roll-out across the hospital in the near future.

- The work in the ceiling of the OR and recovery rooms is now complete, as of Monday night. Thank you to Brandon and Mark (Maintenance) for working so hard days and nights in order for that phase of the project to be completed almost two weeks ahead of schedule. Thanks to the OR housekeeping team for being so flexible and quick when it was time to bring down the containment. Thank you to Marc (OR) for helping coordinate the work. The contractor will continue working on the 4th floor of Tower D until the end of July.

- The work to implement the IV Pumps continues. At right is a picture of Tina Davidson (Pharmacy) meeting with Clinical Educators Caroline Froment, Erin VanAllen and Amanda Godin to finalize the pump configurations for each clinical care area.

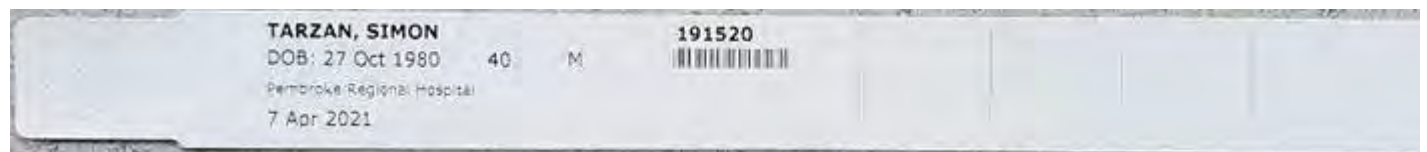


Information Technology

- COMING MAY 10th - All adult ID bracelets will be changing. Paediatric and newborn/infant ID bands will come in the following weeks.

- One universal type for all patient encounters/admissions
- Thermal imprinted so that they will not bleed or fade
- Easy to read patient identifiers, includes the CPI as a barcode (Can be scanned with Glucoscan)
- Guidelines every inch to help for cutting smaller when required for patients with smaller wrists and children

If a new ID band is required during the visit (ie. need to remove for IV start), call the ED registration clerk to request that a new band be printed. For more information please refer to the May 3rd memo or talk to your manager.



Renfrew County Virtual Triage and Assessment Centre (VTAC)

- It has been reported that there are some issues being experienced with regards to people not showing up for their booked swabbing appointments.

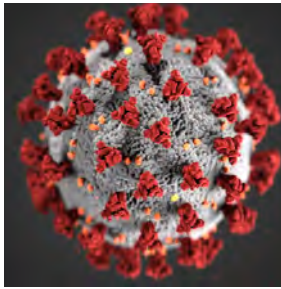
- The service is expecting to see an increase of use following the retirement of Dr. Brian Baxter at the end of this month.

Maintenance

- Please be advised, the cafeteria will be closed tomorrow, Friday May 7th, from 2 p.m. to 7 p.m. for the installation of a new electrical panel. Thank you in advance for your understanding.

Current Facts and Figures

• **Renfrew County:** 48 active cases, 6 deaths, 89,471 tests completed (as of May 3rd)



• **Ottawa:** 1,620 active cases, 519 deaths

• **Ontario:** 43,163 active cases, 8,187 deaths

Vaccination Clinic Team Express Gratitude For May 6th Sponsored Meal



A very special thank you goes out to Lyndsay and Darcy Smith of Smith's Storage and Laurentian Valley Grains who sponsored a meal from Little Things Canning Company for our clinic team at the PMC today!

"We wanted to sponsor a lunch for the Pembroke Memorial Centre's Vaccination Clinic Team as a token of appreciation for the work that they are doing and the time they are putting in to help stop the spread of COVID-19 and help keep everyone safe and healthy!"

Smith's Storage
613 638-STOR (7867)
www.smithsstorage.com



WEEK #11 WINNER!

Congratulations
Patrick Cahill

\$3,029

Winning ticket #K-4083276
 Card #41 - 3 of Hearts



Thank you to our Drive Thru Sponsors May 2021



Mike's Hardware
 Doors & So Much More
NOTHING SAYS YOU CARE LIKE LUMBER DOORS & HARDWARE

Lindsey Cupelli



The Mortgage Advisors
LCM199



All staff are welcome to join us for our upcoming Zoom Mindfulness sessions

May 7, 18

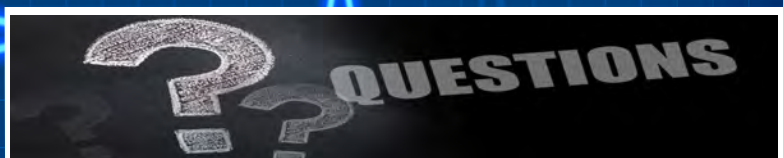
At 12 noon (20 minutes in length)
 Facilitated by: Lisa Mooney

May 7th Mindfulness Session
 Has Been Cancelled

The sessions will be shared afterwards for those who couldn't attend virtually at noon.

Zoom coordinates will be circulated on The Loop and via PRH email.





Do You Have A COVID-19 Question?

Email: covid19questions@prh.email

Would you like to celebrate or express gratitude to a group or individual?

Email: celebration&recognition@prh.email

For other questions/concerns, contact Infection Prevention and Control (ext. 7106) or Occupational Health and Safety (ext. 7202).

Give our Project a NAME

Deadline May 7



We are transforming our Hospital Information System (HIS) to a fully electronic system over the next 5 years. Some of the first initiatives:

- * Barcode Wristbands
- * Admission Assessments
- * Nursing/Allied Health Documentation
- * Physician documentation
- * Practitioner Order Entry
- * eMAR with Closed Loop



Win!!!



2 foldable camp chairs, portable camp table, cooler bag

HOW IT WORKS

Send your submission to samantha.moreau@prh.email or

Submit into the Cafeteria ballot box

- * Your Name and Contact info
- * Your Project Name Idea
- * Reason for the Project Name



New PMC Coffee Station Thanks To Local Sponsors

A special shout out to Al and Kathy Godin, owners of Smitty's Home Hardware in Pembroke who have donated a Keurig Coffee Maker for our COVID-19 Vaccination Clinic Team at the Pembroke Memorial Centre and to Zion Evangelical Lutheran Church in Pembroke who are donating the supplies for the coffee station.

Both donors wanted to express their gratitude to the volunteers who make the clinics run so smoothly.

Pictured here are Susan Dupuis, left, Church Council Chairperson and Denise Schizkoske, Vice-Chair.

Guardian Angels

Clare Buechman



Pembroke Regional Hospital Foundation



Fondation de l'Hôpital Régional de Pembroke

Employee Discounts



Looking for staff discounts?

All staff discounts, employee offers, promotional codes and other PRH perks can now be found on the Staff Resources section of the PRH website:

<https://www.pemreghos.org/staffdiscounts>

What discounts are there?

- PRH Staff Association / Insurance Providers / Local Health and Fitness Facilities / CAA / Scrubs / Access Perks / Perkopolis / Park 'n Fly and more...

Building Capacity through a Team Model Approach

What is a TEAM Model Approach?

The Team Model Approach was initially started in the early onset of COVID to deal with nursing shortages. We may not be able to assign a registered staff member into a certain shortage/hole, but we can work together taking a “Team Model Approach” to provide patient care safely.

Shifting the mindset of “I” to “We”

Pulling together trained staff and staff not trained on the unit to collaborate to ensure all patient care needs are met. The staff not trained to the unit will assess their own knowledge, skill, and judgement and work within their own competencies.

How does the Team Model work?

The Rehabilitation Unit, Intensive Care Unit, Medical Unit, and Surgical Unit have all worked on guidelines for implementation of the Team Model specific to their units. These guidelines help to set the expectations of the staff trained and staff not trained to the unit. The following is an example of the types of interventions which can be divided up amongst the team members:

ICU RN	<ul style="list-style-type: none"> • Coordinates care for the patients in their group in conjunction with the Team. • Determines the priorities of care for each patient and consults with members of the team to determine which members will be responsible for which aspects of patient care. • Maintains communication with Team and has the overarching responsibility of the patient and communication to the Physician.
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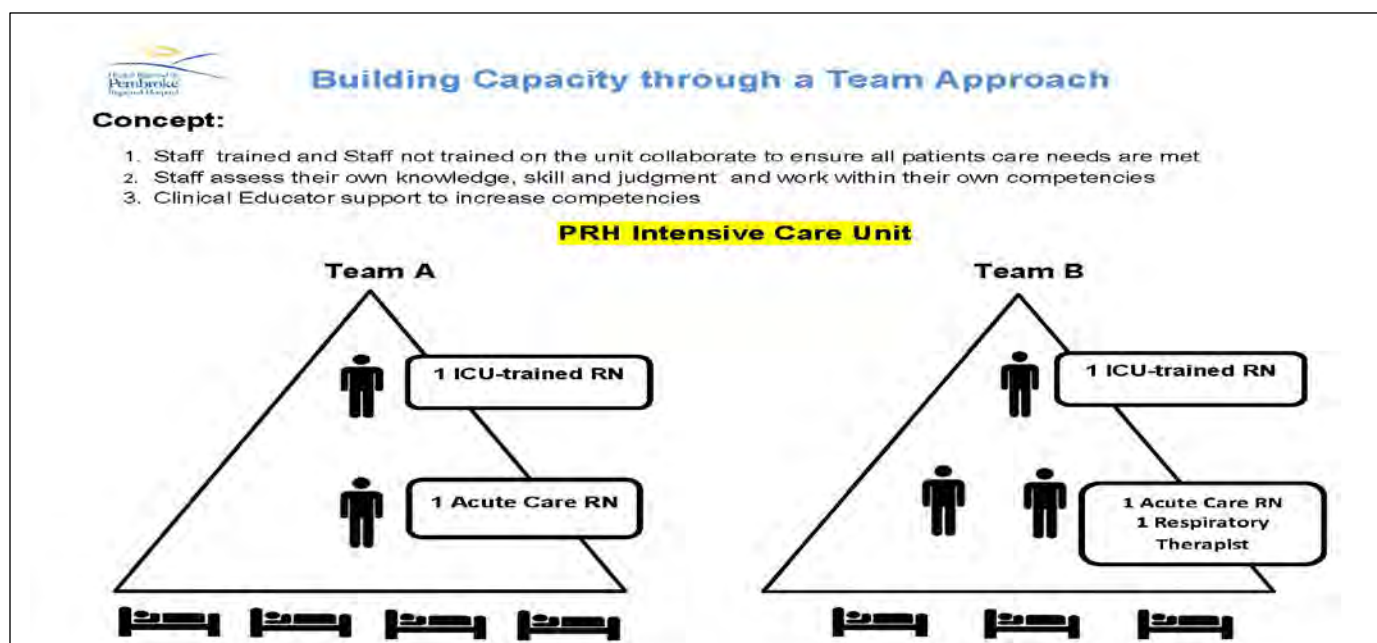
RN (Non-ICU team member)	Respiratory Therapist
Activities of Daily Living (ADL) <ul style="list-style-type: none"> • Bathing and linen changes • Turns and repositions q2 hours • Mouth care q2 hours and PRN 	Activities of Daily Living (ADL) <ul style="list-style-type: none"> • Assist with all ADL's • Assist with turning and repositioning
POC testing/labs – Finger picks, drawing blood from CVADs	POC testing/labs – N/A
Vital signs – Vital signs q4h, saving and printing vitals from spacelabs	Vital signs – Vital signs q4h, saving and printing vitals from spacelabs, chest Assements and chest physio after hours
Lines/tubes/drains – Set-up/assist with CVAD insertion, insert IVs, Foleys, NG tubes	Lines/tubes/drains- Arterial Line insertion, NG insertion, empty foley catheters
Medications/Infusions – Medication verification MAR, mix IV infusions and hang	Medications/Infusion- Medications via nebulizer or MDI. Oxygen titration

replacement bags, change IV tubing, administer & monitor blood product infusions, administer enteral medications and flushes, administer IV and Subcut insulin, verify allergies	
Other – Order entry and verification, complete admission history, TGLN referrals, home care, pathways, unit safety/night checks Documents care all care that they have provided	Other COPD pathway implementation, patient education. Participates and collaborates on care plans for patients in a multidisciplinary team Work with RN in Team Based Model to provide safe care of ventilated patients. Transport patients to and from department Assist with room safety checks and night checks

“Using the team care model provides an opportunity for the redeployed staff to learn and observe new skills with the reassurance of working with the ICU RN during times of high patient acuity. Using this model makes the transition from working in other departments to ICU less intimidating knowing you’ll have the support that you may need.” Redeployed RN

“Having the redeployed staff in the department will allow for the ICU RNs to focus on the more critical areas of the patient care needs.” ICU RN

“Over the last few weeks, deployed nurses have been extra help on the visiting floor. Doing so (using the Team Model) helped relieve anxiety. The new model provides an opportunity for exposure and introduction to the new unit without pressure nor higher accountabilities.”
 Deva Hatchou PRH ONA President



Foundation News

Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke



Our Mural Café and Drive Thru, as well as all other cash sale locations are closed during the *Stay at Home* order. You can visit www.prhcatchtheace.ca to purchase your tickets. Proceeds support our *Cancer Care Campaign* and we would like to thank everyone for purchasing their tickets.



Spring Lotto is here! You can now purchase your tickets to win a 2021 Princecraft Pontoon boat with trailer and motor! Buy your tickets early to be entered to win the two Early Bird prizes; a family bike package and a youth four wheeler! Tickets are \$25 for one or five tickets for \$100 and can be purchased at www.prhspringlotto.ca

Blessing Of Hands Via Zoom



As part of Nurses' Week - May 10-16, a "Blessing of the Hands" ceremony will be held virtually on Zoom next Monday, May 10 at 2 pm live on this Zoom link:

<https://zoom.us/j/95215585350?pwd=SndwV2R5N2VoOHNHYlhJeXI2cXVuUT09>

"Blessing of the Hands" ceremonies are now fairly commonplace during Nurses' Week. Human touch is such a crucial part of health care. Blessing of the hands with oils or water is a way to acknowledge that importance, while also honoring the spiritual aspects found in physical care. Typically, during this week, many chaplains hold "Blessing of the Hands" ceremonies for their nurses. This year, however, we cannot hold your hands, anoint them and physically say a blessing for your hands. So, we do this virtually.

Adding The Staff Screening Tool To Your Mobile Device

Android:

Launch Chrome for Android and open the website or web page you want to pin to your home screen. Tap the menu button and tap "Add to Home Screen". You'll be able to enter a name for the shortcut and then Chrome will add it to your home screen. The icon will appear on your home screen like any other app shortcut or widget so you can drag it around and put it wherever you like. Chrome for Android loads the website as a "web app" when you tap the icon, so it will get its own entry in the app switcher and won't have any browser interface getting in the way.

iPhone, iPad, iPod Touch:

Launch the Safari browser on Apple's iOS and navigate to the website or web page you want to add to your home screen. Tap the Share button on the browser's toolbar. It's on the bar at the top of the screen on an iPad and on the bar at the bottom of the screen on an iPhone or iPod Touch. Tap the Add to Home Screen icon in the Share menu. You'll be prompted to name the shortcut before tapping the Add button. The shortcut can be dragged around and placed anywhere, including in app folders - just like a normal app icon.

GRATITUDE

• Clinical Administration recently celebrated **Janet Schultze from Environmental Services** for doing such a detailed cleaning job of their offices. They look great!

• Special kudos to **Mark and Brandon from Maintenance and the housekeepers** for their exceptional work in the OR the week of April 30th. Considering the size of this task, they have managed to keep it clean and very efficient. It was a pleasure to coordinate this with them. *Marc Rheume*

• I would like to acknowledge **Michael Peters** for his involvement in a family meeting. Michael was quick to recognize the family's struggles and provided them with the support needed to help make an informed decision. *Kelly Malley*

Medical

• Celebrating **Katie Kouri (CCA) and Jennifer Cardiff** for helping out on Medical for a night shift! Thank you for coming in and for helping us out.

• To the **redeployed OR staff** for coming over to help out on Medicine - greatly appreciated.

• Kudos to **Liz Rosamond and Karen McKenzie (Rehab)** for coming to our aide for part of an evening shift, got right in, rolled up their sleeves to help us out.

• To **ALL Medical staff**, working together through some challenging times (staffing, acuity). *Rachel*

• "I just wanted to commend you and your team for the ease with which the residents of Renfrew County have been able to book their appointments for a COVID-19 vaccine, both the first and second doses. For my friends and I here in the Barry's Bay area, none of us can imagine a more well run system. We are so very lucky to have you and your staff who have made what in some places is an arduous experience, into an exciting positive one for us. Thank You." *Mary-Rose Dawes*

Changes To The Code Blue/Pink For Staff And Patient Safety

Recently, changes were made to the Code blue/ pink for staff and patient safety during COVID-19.

Let's discuss: Protected Codes (Blue/Pink/Pink Neonate)

Who - All healthcare providers at PRH.

What/why - A protected Code blue/pink means that all patients are treated as possibly having COVID-19. This is because even asymptomatic patients can have COVID-19. A Code blue/pink is deemed a high risk for aerosolization exposure due to compressions and possible airway manipulation. This means that we must limit the number of staff that might be exposed.

How - PRH has limited staff exposures by: limiting the staff in the room to essential team members in the room only during the Code; ensuring the patient's door is closed to reduce possible aerosol exposures; ensuring all staff that enter the room are wearing appropriate PPE (gloves, gown, N95 mask) and ensuring that the unconscious patient has a surgical mask on prior to initiating compressions.

Additionally, PRH has assigned specific roles and responsibilities to the finder (the staff member who discovers a patient with no pulse or respirations). All healthcare staff in PRH who may come upon a patient need to know the role of the finder. Lastly, in a Code, certain procedures are not performed until the patient has been moved to a controlled negative pressure environment in order to further protect staff.

When - all Code blue/pink/pink neonatal in the hospital are currently treated as a protected code.

For more information, please review Code Blue Algorithm - COVID-19 Protocol (policies & procedures); and the elearning module called Zoll Defibrillator BLS.



PRH Staff Association Treat Day

Featuring Individually Packaged Flower Kits

Each kit includes one peat moss planting pot and one peat moss seed starter pack for a Daisy or Black-Eyed Susan (while supplies last) - flower distribution will be random.

Distribution Times/Locations:

Friday, May 7th,

11:30 a.m. - 1 p.m.

(The Lunch Box, Tower A, 2nd Floor)

3 p.m. to 4 p.m.

(B446, Tower B, 4th Floor Link)



COVID-19 MEASURES / Treat Day Etiquette

1. Pre-orders are strongly advised, especially for groups. Individuals can pre-order too.
2. Pre-order lists must be emailed to carolyn.levesque@prh.email by Monday, May 3rd.
3. Pre-orders can be picked up by group representatives during the distribution times on May 7th.
4. If you don't pre-order, you CAN still pick up your item on distribution day **WHILE SUPPLIES LAST.**
5. Please note that groups who pre-order are responsible for ensuring staff on their lists get their items.
6. To ensure we have enough items for those who want them, please refrain from taking one if you don't want one. *Thank you*



Spring Is Here!

**We're Celebrating With A BBQ
FOR PRH STAFF, PHYSICIANS &
VOLUNTEERS!**

***IN APPRECIATION FOR ALL THAT YOU DO, PEMBROKE REGIONAL HOSPITAL
SAYS "THANK YOU" WITH A FREE MEAL FOR EACH OF YOU!***



WEDNESDAY, MAY 19, 11am-1:30pm



MENU: Choice of Hamburger/Chicken Breast, Macaroni salad, water/pop to drink and a fancy cookie for dessert.

PLEASE NOTE: A limited number of Gluten Free Salad and Dessert options will be available.

Grab & Go topping packages will accompany entrees.

Timed pre-orders are recommended for groups of 15 or more.

Please email all pre-orders to pr@prh.email specifying number of burgers vs chicken by May 14th.

To avoid long lines or gathering as much as possible, please send group representatives to pick up meals during the lunch hour and bring a cart or other container to carry all the items.

Enjoy! All compliments of Pembroke Regional Hospital.

**THE LUNCH BOX WILL BE OPEN FOR DINNER FOR EVENING STAFF FROM 4-6 P.M.
PACKAGED BURGER MEALS WILL BE DELIVERED TO UNITS FOR NIGHT STAFF.
STAFF WHO WORK OFFSITE ARE INVITED TO DROP BY FOR LUNCH - TAKEOUT
AVAILABLE, OR MANAGERS CAN ARRANGE A SIMILAR MEAL FOR OFFSITE STAFF.**