

Today's Take-Aways

Regional Updates

- In preparation for what Ontario Health East is calling a “critical winter”, hospitals including ours have received some guidance on how we should be preparing for a challenging fall and winter. This includes maximizing the uptake of the flu and Bivalent vaccines. Along with this are other measures, quite a number of which we already have in place or are working on implementing.

- We have learned that the Ministry of Health may be planning to offer incentives through primary care to keep practices open over the Christmas holidays. Initiatives such as these will help to alleviate some pressures on Emergency departments.

- We will be learning more about the development and implementation of an Essential Care Partner program which provides education to those designated individuals on how to assist with certain patient activities. While we recognize this will primarily benefit the long-term care sector, it could also prove beneficial for some of our long-stay patients.

- An email went out late this afternoon containing an appeal from the Children’s Hospital of Eastern Ontario (CHEO) for non-clinical assistance as they are experiencing a critical staffing shortage and increasing numbers of patients. While we are not being asked to redeploy our staff, this is an opportunity for staff to pick up hours above their hospital commitment on a temporary basis where possible while helping a health care partner.

Infection Prevention and Control

- Our Rehab unit outbreak which resulted in a total of nine COVID-positive patients may be lifted tonight at midnight. Medical 2A has now been classified as a “suspect outbreak”.

- As we head into flu season, our hospital has already seen several cases of classified respiratory illnesses including Rhinovirus, Para-Influenza and RSV. In addition, the Renfrew County and District Health Unit has confirmed that our region has had its first confirmed case of Influenza A. **This reaffirms the importance of getting the flu shot and getting it early!**

- We are anticipating that there could be some regional recommendations coming with regards to management of respiratory illnesses. We are also seeing some discussions taking place about the number of cases in terms of COVID that constitute an outbreak in a health care setting. Awaiting more to come on both of these.

Human Resources

- Thanks to all who assisted with yesterday’s Take Your Kids To Work Day. In total we hosted 15 grade 9 students who participated in a full-day program which offered glimpses into some of the careers available in health care. This included clinical unit tours, a clinical education simulation and overviews by Infection Prevention and Control and Occupational Health and Safety.

Check out some of the photos from the activities in today’s edition of The Pulse.

Today's Take-Aways Continued

Occupational Health and Safety

• Our flu shot uptake is sitting at just under 20% organization-wide. Based on the community-wide transmission of multiple respiratory illnesses, coupled with the anticipated start of “flu season” next week, and our continued staffing challenges, getting the flu shot has never been more imperative given the potential result if we were to have an influenza outbreak within the organization. All staff and physicians are asked to consider receiving this vaccination through one of our clinics. Those who receive it outside of PRH are asked to please notify Occ Health that you have received it. And don't forget, everyone who receives their flu shot this season will have their name put in a draw to win \$500 cash!

• To date, 150 doses of the Bivalent COVID-19 booster have been given. Those who have received this outside of PRH clinics are also asked to please forward their receipt to Occ Health so that you can be included in the count for the Renfrew County and District Health Unit.

Trillium Gift of Life Network (TGLN)

• PRH has been recognized for our performance in support of Organ and Tissue donation in Ontario. Between April 1st, 2021 and June 30th, 2022 PRH achieved a 100% routine notification rate! This accomplishment is thanks to the concerted efforts of our staff who are committed to establishing a strong culture of donation and integrating it as part of quality end-of-life care. This is an amazing accomplishment and something our teams should celebrate!

Routine Notification is the rate at which hospitals notify Trillium Gift of Life Network (TGLN) when there may be potential for organ and tissue donation. In 2021/ 2022, PRH had eight tissue donors which enhanced the lives of many individuals.

Departmental Updates

Emergency Department

• Zone B will be adding an additional work station to support flow through this department.

Diagnostic Imaging

• The scheduled replacement of Fluoroscopy equipment has begun and will likely mean downtime until December. Contingency plans have been put in place for those requiring this service.

Pharmacy

• Will be supporting the RSV clinic again this year.

PRH Foundation

• The current round of Catch the Ace, already into week #3 has brought in \$15,000 in ticket sales.

• Please note that the Foundation is conducting a fall/winter calling campaign so be sure to let people know that if they receive a solicitation call from the PRH Foundation, it is legitimate.

• The latest Auto Lotto draw has already seen \$30,000 in ticket sales and our first Early Bird Draw winner is Barb Schoof, a name familiar to PRH as she was a former Board Chair/Board Member and has been a great supporter of the Foundation in a variety of capacities.



Accreditation

ACCREDITATION | April 3 to 6, 2023

Patient Safety Culture Survey & Staff Engagement Survey Action Plans

44%

of Staff said that PRH inspires them to do their best!

Focus on recognizing and celebrating exemplary job performance and achievement through peer recognition and hospital-wide recognition.

Target

52 celebration tickets/month for peer recognition & 5 tickets published per Pulse Newsletter

Success

58 celebration tickets generated in the month of October! 5 published in the October edition of the Pulse.

47%

of Staff gave PRH an overall score on patient safety as 'excellent' or 'very good'.

Engage frontline staff in improvement opportunities and discussion about patient safety.

Target

Provide a summary of Patient Tool Action Plan to all Staff. Actively seek feedback regarding proposed improvement ideas at departmental huddles

Success

Complete!
Action plan shared & feedback collected, additional opportunities for improvement added by staff. & Working Group established to improve access to equipment (wheelchairs).

49%

of Staff felt that they are given an opportunity to be part of the process when changes are made in their department.

& of Staff feel PRH is always looking for ways to improve.

Engage frontline staff in improvement work as they are the real experts!

Target

30 improvement tickets monthly by March 2023

Success

44 improvements completed in the month of October!



Emergency Preparedness

CODE RED FIRE ALARM IN TOWER D

- A fire emergency in Towers A, B, and C **will not** cause the fire signal alarm to ring at Tower D.
- Notification of a fire emergency in Towers A, B, C and on the 3rd floor of Tower D will only be over the paging system in Tower D.
- Tower D will respond in a "stand by" manner and await further instructions. Ambulatory patients in Tower D may leave if they choose.
- However, a fire emergency in Tower D will cause the fire signal alarm to ring in Towers A, B and C.



CELEBRATIONS

To include a special message in this section, email celebration&recognition@prh.email.

On behalf of the Senior Leadership Team:

- We would like to celebrate the implementation team for the successful implementation of the new scheduling S&A software tool across all departments and employees at Pembroke Regional Hospital. This project has taken a great deal of effort, time, and collaboration across many departments. The S&A Implementation Team includes: **Sharon Allain, Shelley Sypes, Victoria Pezzutto, Tanya Parker, Andrea Russell-Pond and the entire Staffing and Scheduling Team.**

- We would like to celebrate **Andy Turton** for his incredible work in supporting our Chemo/Pharmacy renovation and our Surgical construction projects. Andy brings a wealth of knowledge that helps support our teams. His collaborative nature allows for clear communication between our clinical and construction teams which is key as we move forward. Thank you Andy for listening and learning from our teams and for openly sharing your expertise along the way!

- We would like to celebrate the **Infection Control, Occupational Health and Safety and Inpatient Rehabilitation Teams** for their efforts to manage the recent COVID-19 outbreak on the Rehab unit. While this was a challenging outbreak to manage, the teams did an exemplary job to react quickly, identify exposure concerns and interrupt the chain of transmission early.

We would also like to acknowledge the **Medical floor team** for their efforts as they have navigated several outbreak situations over the past few months. We know that each outbreak comes with different challenges and stressors. You have demonstrated exceptional teamwork and collaboration to work through these difficult times together, supporting your co-workers, patients and their loved ones.

Thank you to all staff for your hard work and dedication to keeping our patients and co-workers safe.

COVID Command Centre

- Grace Weisenberg, our Manager for pharmacy, recently celebrated **Kayla Schutt and her team from the Renfrew County and District Health Unit** for the great support they are offering in order to get the vaccines to PRH. She said their team is very understanding and helpful and always friendly and supportive. Thank you for being a great partner in healthcare!

- Hospital Charge Nurse Connie Chippure recently celebrated **Rhonda, Melissa Cundell, and Alyssa V** for all providing much needed coverage in various areas of the hospital this past weekend.

- Hospital Charge Nurse Connie Chippure recently celebrated the great team work that occurred during the resuscitation of a newborn on October 22nd. Those who attended the code included:

Kaitlyn and Cathy from the Lab, Dr. Dennis, Dr. Bizdell, Dr. Duggan (anaesthesia), Laurie Ryan, Sandra Wells, Tracey Baxter, Pharmacy techs, Katrina (RT), Rhonda Faerber, Shelley Mask, Melissa Cundell, and X-ray techs.

It was noted that everyone was calm and patient-focused, and that clear direction and interventions were verbalized. Thankfully, the resuscitation effort was effective.

- A huge Thank You to **Jamie-Lynn Thibeault (ED)** for your help with ordering details. Thank you for always being willing and ready to help; answering emails/questions promptly and efficiently. Your help is greatly appreciated. Keep up the great work. *Purchasing*

- Celebrating **Leanne, Chris, Mark and Justin** who worked together to cover laundry needs. Thank you for making sure things were covered. *Cheryl*

- Shout out to **Boston Lavoie (Surgical/OR)**. We have been live with our new staffing clerk for one week and I already see a great impact on how staffing needs are being handled/communicated etc. Boston came to both Lean huddles to meet with staff and I feel that this was a positive step. *Heather MacMillan*

LEAN IN



The Staffing office recently had the opportunity to connect with the Senior Leadership Team (SLT) regarding the new *Scheduling & Analytics Scheduling System* during SLT's monthly Gemba Walk.

Staffing Clerks Gina Waito and Boston Lavoie demonstrated how shift bids are placed and noted that, prior to automated shift bids, what would have often taken more than an hour's worth of phone calls now takes only a couple of minutes to reach all those eligible for the shift.

Brent McIntyre, Director of Human Resources, acknowledged that, like any new implementation, the S & A roll-out was not without its challenges especially in a complex, 24/7 setting like the hospital. The Staffing team is continually trying to improve the use of the system and looks forward to further development of all its capabilities.

SLT celebrated the successful implementation of the new system across all departments and employees and recognized the team for the great deal of effort, time and collaboration this project entailed.

Get Your Flu Shot And You Could Be \$500 Richer!

It's time to get your flu shot! This year, it's more important than ever to get vaccinated as we are anticipating an influenza surge during this respiratory illness season.

As a bonus, everyone who gets a flu shot will receive a ballot for a chance to win \$500 cash! The draw takes place Dec. 14th. Drop-in clinics are now running!

\$500

Equity | Diversity | Inclusion

Upcoming Recognition and Celebration Dates

November

Nov. 6-12 Allied Health Professional Week
Nov. 7-13 National Patient Transport Week
Nov. 7-13 Medical Radiation Technologist Week
Nov. 11 Remembrance Day
Nov. 19 International Men's Day
Nov. 20 National Child Day

December

Dec. 18 Hanukkah
Dec. 25 Christmas
Dec. 26 Kwanzaa
Dec. 26 Boxing Day

PRH Staff Show Their Halloween Spirit



Take Your Kids To Work Day 2022



Foundation News

Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke

Catch the Ace Winners



Week #1 winner

Cathy Dobson

Took home the weekly prize of \$720!



Week #2 winner

Bonnie Duffy

Took home the weekly prize of \$602!



Week #4— \$4,000 estimated Jackpot!

www.PRHcatchtheace.ca

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NOW

PRIZES
WORTH OVER
\$40,000



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LOTTERY LICENSE #RAF

Early Bird #2 Prize—draw Nov 10th



2nd EARLY BIRD

**\$3,000 TRAVEL
GIFT CERTIFICATE**

DEADLINE: NOVEMBER 10 AT 11:30AM

Get your Auto Lotto tickets today for a chance to win
a 2022 Toyota Corolla Cross AWD XLE SUV!

Tickets on sale at the Foundation office (cash & debit)

GRAND PRIZE DRAW NOV 24th!

25% OFF NEW MERCHANDISE

FALLING LEAVES FALLING PRICES SALE

October 12TH – 18TH

JACKETS & VESTS

October 19TH – 25TH

PANTS, LEGGINGS & SWEATERS

October 25TH – November 1ST

HATS, GLOVES, SCARVES, SHOES, BOOTS

November 2ND – 8TH

ALL REGULAR PRICED MERCHANDISE



* No further discounts will be applied to sale price

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Employees of Pembroke Regional Hospital

Get a quote today and receive a \$20 gift card of your choice on us!

When you choose The Co-operators Group Auto and Home Insurance for your insurance needs, you'll enjoy:

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Hurry! This offer is only valid until November 15, 2022. If you are already insured with The Co-operators, we appreciate your business.

The PRH Staff Association Presents The 2022 Christmas Dinner and Dance Saturday, December 3rd At Germania Hall, Pembroke

Doors open at 5:30 p.m. / Ullrich's Roast Beef & Chicken Buffet Served at 6:30 p.m.
Dance 9 p.m. to 1 a.m. (Music by VSM Entertainment) / Prizes
Pizza late lunch / Complimentary Non-Alcoholic Beverages

**TICKET COST: SA Members \$25 / Non-Members \$40
Dance Tickets Only (9 p.m. to 1 a.m.) \$10 in Advance.**

Tickets will be sold in A128 (next to the Foundation) during the following hours:
Nov. 1st, 2nd, 4th, and 8th - 10 a.m. to 12 p.m. and 2-4 p.m.
Nov. 9th 10 a.m. to 12 p.m. / Nov. 14-23 - Times To Be Determined
Ticket sales will close at 4 p.m. Nov. 23rd or when the event is sold out.
Dance Only tickets will remain available until Nov. 30th.



All payments by CASH or CHEQUE



RESERVED SEATING:

Full tables or single seats will be booked on a first-come, first-serve basis.
If booking a full table, all tickets must be paid for at the same time to reserve. All reservations are final.
All tickets are non-refundable. For more information, call Carolyn @ 6165 or email pr@prh.email.

Ottawa Stroke Summit 2022

November 18, 2022



The Champlain Regional Stroke Network is pleased to announce that registration has opened for the sixth Ottawa Stroke Summit on Friday, November 18, 2022. This virtual, accredited event will be supported by the University of Ottawa's Department of Continuing Professional Development.

The Ottawa Stroke Summit is the Champlain Region's largest gathering of stroke care professionals. Building on the success of our prior stroke summits, the event will bring together regional provincial and national stakeholders in a knowledge exchange forum to advance stroke care.

SUMMIT HIGHLIGHTS



482 Summit
Delegates in 2021



Sponsor and Poster
Exhibits



12 PRESENTATIONS
2 DEBATES
30 SPEAKERS



Access to recordings
of all presentations
for one full year



87% of participants
reported that the
Ottawa Stroke Summit
2021 exceeded their
expectations!

SUMMIT OBJECTIVES



To discuss and share supports, strategies, and resources that will improve the care and experiences for persons living with stroke.



REGISTER HERE!



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Congratulations
Week #3 Winner

Ken Scase
\$784!

Ticket #C-5465250
Card#11 - Queen of Hearts

Week #4 Estimated Jackpot
If the Ace of Spades is caught is over: \$4,500

www.PRHcatchtheace.ca