

Today's Take-Aways

COVID-19 – Regional Updates

- All hospitals are seeing a significant increase in staff absences due to COVID.
- While we haven't had to reduce services yet as a result of staffing challenges, other hospitals have, and there is a real possibility that we may have to look at making some tough decisions in the coming days and weeks if we don't see improvement.
- Hospitalization rates across the province are trending to be higher in rural areas which may have something to do with the age demographics in many of those locations.
- In Renfrew County, it is estimated that there are approximately 1,000 new COVID cases per day based on the reported numbers and the wastewater results. Community transmission is widespread.

Long Term Care and Retirement Homes

- There are currently several regional outbreaks in long term care and retirement home settings. We are anticipating receipt of a new provincial document that updates and addresses outbreak management in this sector.

COVID-19 Vaccine Rollout

- The fourth dose (2nd booster) of the COVID-19 vaccine is now more widely available with the expansion of eligibility to those who are 60+ and in the Indigenous populations. At this point there are no plans to ramp up the vaccination clinics. The distribution will be managed by the Renfrew County and District Health Unit in partnership with the paramedics.

Infection Prevention and Control

- We are currently working through the investigation process around a couple of cases of hospital-acquired COVID. While these cases do not constitute an outbreak we are doing enhanced testing to ensure there is no further spread.

Occupational Health and Safety

- In terms of staff impact, this has been one of the worst weeks we've seen since January, with the number of staff absences between 70 and 80. Nearly 2/3 of those are COVID positive while the remainder are high risk exposures.
- All hospitals are following the regional approach to isolation guidelines, however where possible, some adjustments are being made to allow for some staff to return to work early under certain circumstances.
- Did you know...Work Self Isolation (WSI) – is one of the tools being used to help with staffing challenges. This is when a person (high risk exposures or positive) is brought back earlier than what their normal isolation period would be.

Today's Take-Aways Continued

This is not taken lightly and every case is looked at carefully to weigh the risks. Some of the things being evaluated are the symptom status, stage of isolation, need of the department vs. risk to the department, etc. When a person is able to be brought back, there is criteria that is then established that the employee has to adhere to. At minimum, they will be required to take a daily rapid test, take their temperature, strictly adhere to PPE and hygiene requirements and determined break areas. Because of all these different circumstances, one person's WSI may look different than a co-worker's.

Human Resources

- We have received some preliminary information about the province's Nursing Retention Fund and will be reviewing this in order to determine next steps.

- It likely goes without saying that the Hospital has been experiencing a number of challenges to our common goal of providing quality care to our patients due to recent RN shortages. As a result, we have explored the option of agency RNs to support our team and our patients. Agency RNs have been deployed to the ED, ICU, Medical and Surgical units for the next few weeks to support the numerous shift vacancies currently in the system.

As always we appreciate your support in welcoming these RN's to our Hospital. We are hopeful that this will give our team the support we need as well as some well-deserved time to rejuvenate.

Emergency Preparedness

- Some work is being done to update and review the roles and responsibilities of Command Centre. In addition, with the relocation of Command Centre some process adjustments are being made in order to better manage its operation in a smaller space.

- Departments will also be contacted with regards to the role and assignment of the Code Captain position in each area.

Lean

- During the pandemic, it has been challenging to maintain all of our Lean processes. As a lead up to our hospital's 2023 Accreditation process, we are looking to get back on track in some of this work. As a result, the hospital has engaged the services of KPMG to assist our team in refreshing our Lean journey and providing education for staff and physicians while also restoring the consistency of the great processes that were in place.

- Also in preparation for Accreditation 2023, staff can expect to hear more in the coming weeks about the latest staff engagement survey which will likely roll out in the beginning of May. Stay tuned!

Departmental Updates

Diagnostic Imaging

- Our new Spect CT is up and running and staff education is underway for our new mammography equipment. We are planning to celebrate this investment of approximately \$1.5 million in new DI equipment in the near future.

 **MEGAMATION** is coming soon!!

A new maintenance work order request system will be launched April 27th. Megamation is a new, very user friendly system, it will be accessed through the Citrix Store Front using your current username and password.

Stay tuned for more details in the coming weeks!!!



PRH Seeks Members For Equity, Diversity, and Inclusion Committee

The Pembroke Regional Hospital is excited to announce that it is forming an *Equity, Diversity, and Inclusion (EDI) Committee*.

The purpose of this committee is to provide advice to the Senior Leadership Team (SLT) on matters of policy and operational matters related to equity, diversity and inclusion.

The *EDI Committee* will be comprised of staff representing various employee groups - CUPE, ONA, Non-Union and SLT.

We encourage participation from those who:

- Are committed to matters of diversity, inclusion, and equity
- Are willing to look at diverse perspectives and challenge mindsets
- Have lived experience from diverse backgrounds

Ultimately, the committee's goal will be to support and assist in ensuring that the Pembroke Regional Hospital is a welcoming, safe, and diverse place for all.

If you are interested in being a part of this committee, written expressions of interest will be accepted and reviewed. These can be forwarded to Sarah Dube, at sarah.dube@prh.email by **4 p.m. Friday, April 22nd**. For more details, please reach out to Sarah.



Equity | Diversity | Inclusion

Thanks To All Who Helped Celebrate National Green Shirt Day Today In Support Of Organ And Tissue Donation





From April 1 to December 31, 2021
Pembroke Regional Hospital achieved:



From October 1 to December 31, 2021
Pembroke Regional Hospital achieved:

April 1, 2022

Pembroke Regional Hospital
192 Deacon St.
Pembroke, ON K8A 2J5

100% Routine Notification Rate

By notifying Ontario Health (TGLN) for every eligible patient, you provided high-quality end-of-life care.

Your partnership in donation gives hope to those waiting and comfort to those grieving.



100% Notification Timeliness

You were the only hospital in Eastern Ontario to reach this benchmark.

By notifying Ontario Health (TGLN) within one hour of death for every eligible patient, you provided high-quality end-of-life care.



Dear Colleagues,

On behalf of Ontario Health (Trillium Gift of Life Network [TGLN]), I wish to thank you for your ongoing support for organ and tissue donation. April is BeADonor Month in Ontario – a month devoted to inspiring those who have not yet registered consent for organ and tissue donation - the more Ontarians register to donate, the greater the chance to save those who are in need of a transplant. More than 85% of Ontarians are in favour of organ and tissue donation, and over 36% of Ontarians have taken the time to register their consent to donate. The support for organ and tissue donation is even greater in Pembroke, with 40% of the community registered.

It is also during the month of April that we recognize your contributions and partnership in organ and tissue donation. From April 1 to December 31, 2021, you notified Ontario Health (TGLN) for every eligible death. You ensured that every patient who died at your hospital was given the opportunity to have their end-of-life decisions honoured. In addition, from October to December, 2021, each notification followed leading practice by being within one hour of the patients' death. Your timely call ensured that the time-sensitive tissue donation could proceed. Your commitment to supporting your community has resulted in 3 patients giving the gift of tissue donation and enhancing the lives of up to 30 others. Although the publicly reported data for January to April is not available yet, I know that you have continued to provide the highest quality of care to your patients.

Thank you for your invaluable contributions and partnership in organ and tissue donation.

Barbara Edwards RN, MSN
Specialist, Hospital Development
Ontario Health (Trillium Gift of Life Network)



CONSTRUCTION CORNER

Tower A:

- Work on the 5th floor *Cancer Care Project* for Pharmacy is ongoing. The heat exchangers were received in the Penthouse. The platforms and stairs for the sides of the air handlers were installed. The crew has been dealing with heating lines on water pipes in the outside wall, they furred out a wall section to relocate light switches, and reviewed the scrub sink and pass troughs before installation.
- The 3rd floor *Surgical Day Care Project* bids were received with the intention of awarding the contract to Hein with the approval from the Ministry of Health.
- The asbestos abatement was completed on the 4th floor LDRP South Wing corridor. Work will be starting next in the Rotunda.
- The steam pipe and leaking valves were replaced in the old boiler room and then reinsulated.
- Work progressed on the physician lounge with the demolition of the alcove and the extension of the corridor wall. A new AC system was also installed in the ceiling space which will provide cooling and some fresh air. The old plumbing waterlines and drains in the ceiling were upgraded at the same time for the 1st floor washrooms and shower above. The wall-hung heating radiators were removed and replaced with radiant ceiling heating panels.
- Card access control was installed on the Dietary Rotunda door which will now be on a locking schedule.

Tower B:

- The new mammography equipment was installed.

Tower C:

- A new, more efficient air conditioning condenser unit was installed on the roof for the Geriatric Day Hospital which will service the ground floor behind the elevator. The spraying of fire retardant on the steel trusses and deck was completed. Wall patching and repairs have started prior to painting.

D'Youville Warehouse:

- All the exit door emergency lighting was upgraded to LED.
- The two large hot water tanks that once serviced the laundry facility were removed from the boiler room.

**Mural Café will be
Closed Good Friday**



Open

Saturday 11 to 3

Sunday 11 to 3

Easter Monday 9 to 4

**Sunshine
Gift Shop**

Another Auxiliary Project

The gift shop will be closed Good Friday but will be open on Saturday and Sunday from 1 to 4 (regular hours) and from 10 to 1 on Easter Monday.

GRATITUDE

• Congratulations to the **Diagnostic Imaging Team** for completing an additional 506 MRI hours and 254 CT hours to support our region in reducing health service backlogs. *Laurie Menard*

• PRH would like to extend their gratitude to **Dr. Roy and the ED physician group** for arranging Dynamic Simulation training here at PRH March 26 and 27. This training was specifically for physicians, where they were able to receive a refresher of several procedural skills, and then were able to put these skills into practice in complex case scenarios. Thanks for your commitment to providing excellent care to our patients here at PRH.



• The PRH Diabetes Education Teams (Ambulatory Clinic and Outreach), the Indigenous Diabetes Navigator and our clerical support staff want to express their profound appreciation for **Sonya Silver's** collaborative leadership of, and advocacy for, our unique clinical needs. She has made us feel heard and appreciated, which in turn, has helped us be able to better serve our clients. Brava!

We wish Sonya all the best in her new position, and welcome **Julia Reddy**, who will be moving from a player to Captain of our team!

• A big thank you to **Dr. Needham-Nethercott and Brandon Clarke, Clinical Resource** for providing personal care to a patient in ICU, who was in need while the two ICU nurses were engaged with other patients. *Thank you from Jessica Chard RN and Kerry McDonald RN*

• A huge shout out to **our teams for all the work in planning and onboarding the agency nurses to help support clinical operations.** Thank you to our **clinical teams in ED, ICU, Rehab, Medicine and Surgery** who will be welcoming and supporting their transition into practice at PRH! *Sabine Mersmann and Beth Brownlee*

Catch the Ace
PROGRESSIVE LOTTERY

Congratulations
WEEK #36 WINNER
Kathryn Jennings
\$9,629
TICKET #JJ-7340116
Card #5
Revealed: 3 of Clubs
www.prhcatchtheace.ca

JACKPOT WINNER!
Congratulations
Helen Brumm
\$220,723



Access your
Employee and Family Assistance Program
24/7 by phone or website.

English: 1-844-880-9142

French: 1-844-880-9143

<http://www.workhealthlife.com>

LifeWorks offer a full breadth of services for your work, health and life.

Active wellbeing: Mental Health and Stress concerns, Crisis situations, Grief and loss

Manage Relationships and Family: Communication, Separation and Divorce, Parenting

Deal with Workplace Challenges: Stress, Performance, Work-life balance

Addictions: Alcohol, Drugs, Tobacco/Nicotine, Gambling

Find Child and Elder Care Resources: Child care, Schooling, Nursing/Retirement Homes

Get Legal and Financial Advice:

Family Law, Separation/Divorce, Custody, Debt Management, Bankruptcy, Retirement

Foundation News

Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke

Catch the Ace tickets are on sale at the Mural Café on Mondays and Tuesdays from 9:30am until 2pm. Thank you to our volunteers who make this possible. You can also visit www.prhcatchtheace.ca to purchase your tickets. Proceeds support our *Cancer Care Campaign*.

Coming on May 14, 2022, our *Heroes Run for Healthcare* - A 2km hero-themed kids run and a 5km community run event that will bring our community together for a common goal of raising money to support local healthcare.

Registration Now Open!

How Can YOU Take Part In The PRH Foundation's *Heroes Run For Healthcare?*

Stay tuned for more details about ways our staff and physicians can take part in, and support this exciting upcoming fundraiser on May 14th including *Staff Challenge* details that could win you and your department a **Pizza Party!**

Guardian Angels

COVID Vaccination Clinic Team

"This Guardian Angel donation is to recognize with utmost gratitude the vast great work of the Pembroke Regional Hospital Vaccination Clinics in bringing the community together and making Renfrew County and beyond a healthier and safer place for everyone.

To all of you guardian angels, thank you for getting us through to a better place. Your smiles, enthusiasm and atmosphere at the clinics made the mass vaccination clinics a great success."



Pembroke Regional Hospital Foundation  Fondation de l'Hôpital Régional de Pembroke



PRH Staff Association Treat Day

Featuring A Slice Of Soap From Wild Irish Rose Soaps
Please Note: Selection Will Be Random With A Mix Of
Lemon Meringue And Unscented Oatmeal Honey

ONLY THOSE WHO REQUIRE AN UNSCENTED BAR DUE TO ALLERGIES
ETC. SHOULD SPECIFY OATMEAL/HONEY ON THEIR PRE-ORDER.

Distribution Details:

Tuesday, April 12, 11:30 a.m. - 1 p.m.
A128 (Next To Foundation Office)

EVERYONE (groups/individuals)

MUST pre-order.

Please email pre-orders to
carolyn.levesque@prh.email
by **Friday, April 8th.**

PLEASE NOTE:

1. Pre-orders must be picked up between 11:30 a.m. and 1 p.m. April 12th.
2. **We are making Treat Day pre-orders mandatory so that we order just the right amount of treats and don't run out or over-order.**
3. Groups are responsible for ensuring staff on their lists:
 - are active members of the Staff Association in their department
 - wish to receive this month's treat
 - receive their items after pickup



An Invitation To Take Part In A Short Survey

As part of my studies in bioethics through St. Paul's University and under the supervision of Dr. Hazel Markwell, I am inviting all staff and physicians at PRH to fill out a one-question survey on what they consider to be the top bioethical dilemmas they encounter in their work here.

All responses are anonymous and I can't see who sent in individual responses. These results will help in my research on early indicators of bioethical dilemmas.

Thanks for the response to date! The survey takes about 2 minutes or less to complete.

Here is the link address to participate:

<https://tinyurl.com/PRHethics2022>

Feel free to contact me for more information.

Rev. Garry Engler, Spiritual Care Coordinator

(613) 732-2811, ext 6264



Happy World Health Day

World Health Day is a day of global health awareness celebrated annually to draw attention to a specific health topic of concern to people all over the world.

This year, the focus is on the interconnectedness between the planet and our health. We've been through a lot these past few years and it's only necessary that urgent actions are taken to keep humans and the planet healthy and foster a movement to create societies focused on well-being.

After all, health is the greatest wealth.

Hope you all enjoyed the baskets of goodies that were delivered as a small token of appreciation from PRH for all that you do!

Where To Find Staff Discounts

Looking for some hotel and attraction discounts for your summer vacation plans?

Looking to see if we have any discounts for phone plans?

Need a cheaper rate for Park 'N Fly?

Looking for group insurance rates?

Want to learn more about the PRH Staff Association?

Looking for a discounted gym membership?

Visit **Staff Discounts** on the PRH website!

<https://www.pemreghos.org/staffdiscounts>

