

Pembroke Regional Hospital

MEMO

To: All Staff & Physicians
From: Kimberley Haley, Manager of Patient Information Centre
Date: April 5, 2024
Subject: Interruption of Health Report Manager – OntarioMD (HRM) Services

1. The provincial Enterprise Master Patient Index system (EMPI) is being moved from the Champlain LHIN system, in place since 2006 and hosted at Queensway Carleton to the new provincial system.
2. Starting on **Tuesday, April 9th, 2024**, PRH will be undergoing maintenance and testing for a predicted period of 14 days.
3. During this activity, Health Report Manager – OntarioMD (HRM) services will be impacted, and end users will not be able to receive hospital reports electronically.
4. For the duration of this maintenance and testing, the electronic delivery of patient information will be paused. The information shall be placed in a holding state and be sent once the system is placed back online.
5. In order to ensure delivery of information, the hospital shall revert to manual printing and delivery of reports via the regions medical mail run.
6. Once services are back online, all historical reports produced during the downtime will be sent electronically to the respective care providers.