



Today's Take-Aways

Celebrating The People And Things That Make PRH Great!

• As part of our National Nursing Week activities, we are planning to share a list of all the people and things that make Pembroke Regional Hospital great. These will be posted in the cafeteria and shared electronically for everyone to see!

There's still time to put in your submissions!

<https://forms.office.com/r/CEiT9wNLzV>

Trillium Gift of Life Network (TGLN)

• A special thank you to the following staff who made notifications to Ontario Health (TGLN) in April. A total of 13 notifications were received. While these notifications were not suitable donors, every notification matters, and we would like to thank the following staff for allowing the opportunity for donation to be assessed:

Brooke Ulrich (ED), Rebecca Pearce (ED), Vince Newman (Medical), Kaitlyn Day (Medical), Bailey Berniquier-McDonald (Medical), Rusty Vandiepeningen (Medical), Katie Kouri (ICU), Sharleen Doucette (ICU), Kalena Richard (ICU), Kassandra Zarzecny (ICU), Ashley Shaw (Rehab) and Jennifer (OR)

On behalf of Ontario Health (TGLN), please extend a sincere thank you to your teams for their continued support and contributions to donation services.

Departmental Updates

Information Technology (IT)

• IT is excited to announce the arrival of some new team members to fill some of our vacancies. In the coming weeks, you will notice new voices on the phones and new faces in the building.

Maintenance

• It has been brought to our attention that the caution tape and signage has been removed from the cafeteria deck ramp and door and that staff and construction workers have been using this as an entry/exit point.

Please note that the ramp outside the bike storage area needs some structural and grading repairs. Now that the nicer weather is here, Plant Services will be sourcing a repair for this area.

Until then, the ramp is not to be used. For staff needing to park their bikes, kindly use the air ambulance door and park your bike in the corridor towards the boiler room door. All other staff who were using the bike storage entrance as an access/exit door to the building, kindly use an alternate entrance. We thank you for your cooperation.

Occupational Health and Safety

• We would appreciate your help! Given all the construction activity that is taking place, it can be

Today's Take-Aways Continued

difficult to ensure that all infection control practices are being adhered to in the work areas, especially where work is taking place after hours. To ensure that our patients and staff aren't exposed to dust, we need to be sure that the white barrier walls are in place and that the sticky blue mats remain effective or are replaced when they aren't. If you have any concerns, please feel free to reach out to Occ Health or IPAC and send a picture of the issue if possible.

Connecting with the CEO - In Case You Missed It

April 19, 2024

As National Volunteer Week comes to a close, I wanted to take a moment to express my gratitude to the nearly 200 volunteers who are a valuable part of our health care team and give their time to enhance many aspects of our hospital through their contributions to the PRH Auxiliary, Board of Directors, PRH Foundation, Patient and Family Advisory Council, Spiritual Care Program and Volunteer Services.

So often, when asked about their roles in healthcare, a volunteer may be quick to say "I'm just a volunteer" but their contribution is far more valuable than many of them may realize.

In many cases, our volunteers are some of the first people our patients and visitors see when they enter the Hospital. Thanks to our volunteers and the many hours they generously give to our hospital, we have the help we need to fundraise for equipment and other capital needs; we have the support we need for our patients, our programs and our services; we have the feedback we need to make improvements from the patient and family perspective; we have the assistance in areas of governance, and we have enough resources to offer a full range of amenities for our patients, staff, visitors and their families.

While we will celebrate and honour many of these individuals at our Volunteer dinner on April 30th, I want to acknowledge that there are many worthy organizations and causes that benefit from the gift of volunteerism in our region and the fact that this group have chosen to support PRH means so much to us. Join me in expressing our heartfelt thanks to our volunteers when you see them!

The Importance Of Recognition

Speaking of celebrations, I wanted to say how great it has been to see an abundance of celebrations being shared – three pages worth in yesterday's Pulse edition alone – and some great stories and details around each!

Working in a high stress environment where so many have large workloads to manage, there is great value in celebrating and recognizing each other for those "above and beyond" moments, and examples of great customer service. I'm also seeing an increase in the number of Guardian Angel nominations through the Foundation so this is all testament to the excellent work that is being done and clearly moving people to celebrate those involved. Thank you, and keep it going!

Patient Satisfaction Survey

As the Patient Experience Survey is electronically distributed, we are now working on collecting email addresses from patients so that we can gather feedback on their hospital experience through survey distribution.

As we move forward with the implementation of Epic, our new health information system, the collection of patient email addresses will also be important for a number of its applications.



Connecting with the CEO - In Case You Missed It (Continued)

Already, we are seeing great results through the electronic surveys with the largest number of received responses coming from those patients who have visited our Emergency Department.

Using a scale of 1-10, 51% of those individuals have expressed satisfaction levels between 9 and 10. This is a great improvement over the results of the past few years.

Our overall hospital ranking has also increased, with 61% rating satisfaction at 9 or 10.

Shared another way, 86% of our patients would recommend our Emergency Department to their family or friends, while 90% would recommend the hospital overall for care and services.

As you can see, collected data not only helps ensure we are on the right track but it can also pinpoint, quite specifically, where other improvements need to be made. Recognizing its importance, please do your best to encourage our patients to share their email address so that we can distribute our surveys and stay in touch. Sabine

April 26, 2024

Hello, as some of you may be aware, CTV news was onsite earlier this week in our ED parking lot speaking with some of our patients around the social media messaging we put out regarding physician shortages in our Emergency Department and the fact this may lead to longer wait times over the next few months.

While we viewed this as information for our local population, CTV still felt this was newsworthy and proceeded with the story which ended up including some good information about the Renfrew County Virtual Triage and Assessment Centre.

I wanted to thank those of you who let us know that CTV were onsite.

Please note that we do have policies and procedures in place around media relations and that all media requests should be directed to Carolyn Levesque, our Public Affairs and Communications Coordinator. These policies also cover who speaks to the media etc. so Carolyn should always be your first point of contact if you are contacted by the media or if someone from the media arrives on site unexpectedly.

Our Journey To A Partial Designation Under The French Language Services Act

I wanted to take a moment to share with you some of the work that has been done as our hospital works towards achieving a partial designation under Ontario's French Language Services Act.

For context, this is something that our hospital has been working towards for the better part of the last decade and the reason for the lengthy process is because there are many criteria that need to be met and we have also had to determine which of our programs can sustain an active offer of French services.

Hospitals that are situated within regions where those speaking French as their first language amount to five per cent of the population or more have a requirement to do this and report their progress on an annual basis. Our local French population is a little above five per cent.

Requirement or not, working towards this is a great way for us to be able to enhance the patient experience by offering, at least in some capacity, the opportunity for individuals to receive care in their first language, especially at a time when they may be anxious or in distress. For all languages, we also have translation services readily available through the use of a virtual platform.

After a thorough review, we determined that we would seek a partial designation for our X-ray service within Diagnostic Imaging and our French Language Services Committee has been working behind-the-scenes to ensure all criteria are met for this so that we can hopefully submit our application this summer.

The work required has included updating our French Language policy, reviewing signage and other forms of communication to determine where bilingualism is required, updating forms and other patient-

Connecting with the CEO - In Case You Missed It (Continued)

facing publications to ensure bilingual options are available, delivering information sessions for the Diagnostic Imaging team regarding active offer and also making changes to our website to ensure our French speaking population can easily access information in their preferred language. We are also exploring additional ways in which our French speaking staff can be identified in addition to the current ID badge.

PRH Auxiliary Fulfills \$500,000 Pledge To PRH

This afternoon I had the pleasure of attending the PRH Auxiliary's Spring Tea & Fashion Show at Our Lady of Lourdes Church hall where it was announced that their \$500,000 pledge in support of our orthopaedics program and upgrades to our Surgical Inpatient unit has now been paid in full.


A \$15,000 contribution from Delta Bingo & Gaming enabled the group to cap off their seven years of fundraising and fulfill this significant commitment.

I want to personally thank each and every Auxiliary volunteer for their commitment and dedication to our hospital, and for the funds they raise through the Sunshine Gift Shop, The Mural Café, Delta Bingo & Gaming, the two ATM machines and Nevada ticket sales. Sabine


Nursing Week 2024


Good morning. With National Nursing Week just around the corner, May 6th to 12th, we are excited to share that we have expanded our celebration activities, all of which are highlighted as part of the attached events calendar. There's something for everyone so we hope that many of you will take part and enjoy all that the week has to offer.

In addition, I'm planning to make some social media and digital screen posts and would love to have some photos of our nurses to use on these. If you would like to be included, please forward me some selfies or photos of your and your nursing co-workers. Please be sure that your photos do not include any visible patients or patient information.



Nursing Week 2024



Monday, May 6	Tuesday, May 7	Wednesday, May 8	Thursday, May 9	Friday, May 10
<p>2-2:20 p.m. Blessing of the Hands Ceremony PRH Chapel All welcome.</p> <p>4:30-5:30 p.m. Cookie Rounds Beth Brownlee & Sabine Mersmann</p>	<p>1-2 p.m. Cookie Rounds Beth Brownlee & Sabine Mersmann</p> <div style="background-color: #fff9c4; padding: 5px; text-align: center; font-weight: bold;"> Taking Place All Week </div> <p>Guess the Grad Game Cafeteria</p> <p>All submissions entered to win Nursing-Themed Basket</p> <p>Celebration Showcase Read the PRH celebrations shared in the cafeteria and electronically.</p> <p>Roaming Pet Therapy Enjoy a visit with our furry volunteers as they visit clinical inpatient units and outpatient departments.</p>	<p>12-12:30 p.m. & 12:30-1 p.m. Lunch 'N Learn C142 (Board Room) Practice Judgement Journey A discussion on critical thinking and practice judgement Snacks & Drinks Provided BYO Lunch</p> <div style="background-color: #fff9c4; padding: 5px; text-align: center; font-weight: bold;"> Activities Hosted By ONA </div> <p>Monday, Wednesday and Friday 5-9 p.m. Inpatient Units: Roaming "Treat and Greet"</p> <p>Tuesday and Thursday 11 a.m.-1 p.m. Clinics/Mental Health Services: Roaming "Treat and Greet"</p> <p>Tuesday and Thursday 1 p.m. Live Prize Draws on ONA 049 Facebook Page</p>	<p>8-11 a.m. Cafeteria Coffee Break All Health Care Team Members Are Welcome To Enjoy A Muffin And Breakfast Beverage</p>	<p>12-12:30 p.m. & 12:30- 1 p.m. Lunch 'N Learn C142 (Board Room) Chart Smart Enhancing Nursing Documentation Snacks & Drinks Provided BYO Lunch</p> <p>2 p.m. Guess the Grad Game Gift Basket Draw</p>
	<div style="background-color: #fff9c4; padding: 5px; text-align: center; font-weight: bold;"> Saturday, May 11 </div> <p>12:30-1:30 p.m. Cookie Rounds Beth Brownlee & Sabine Mersmann</p>			

CELEBRATIONS

To include a special message in this section, email celebration&recognition@prh.email.

- Celebrating **Mary-Anne McConnell (Environmental Services)**, for all the fantastic work she does on the Surgical unit. We know it has been very challenging over the past few months with all the various moves, bed closures etc. so we wanted to thank you for your hand work, flexibility and doing so with a positive attitude. Thank you! Surgical Team

- Carolyn Levesque celebrated **Jeremy Connor and Paul Newman from IT** for assisting when part of the email application in Outlook stopped working.

- **Heather Macmillan and Dr. Sarah Leavey**, I want to thank both of you for allowing me to observe the Surgical Safety Checklist process in the OR today as part of our "Go See Gemba". The process flowed very well and I was impressed with everyone taking their turns to describe the important pieces of what they had learned during their assessment of the patient. In addition the atmosphere in the OR was so professional but also very friendly and the patient even made a couple of jokes. Well done everyone! It made me proud of and very confident in our OR teams! Thank you, *Sabine*

- Carolyn Levesque celebrated **Julia Reddy** for her support to the Staff Association. Julia created a new electronic form that will make it easier for pre-orders. Thank you for all your efforts! *Sabine*

- Tyler Graveline celebrated **Peter Payton, Sharon Allain and the IT Team** for setting up / installing computer and dictation systems in two of the physician suites in Tower C.

- I am sharing a celebration that I received this morning from Darcy Lacombe, the Manager at FCS Specialized Services. She shared that her staff have found that having **our You-It Caseworkers** to collaborate with and involved with the youth clients has been so beneficial and you have been very effective. Hats off you to all, great work! *Chrissy Payne*

- Carolyn Levesque celebrated Betty Labron (Diagnostic Imaging) for bringing forward the idea of including a PRH gift certificate in the long service awards selection. Thank you for this great idea and we have added it to the policy to start next year.

- Katie Hollahan celebrated **Sarah Mellish** for training the Admin staff on the alternate command center so that they were prepared for the Code Red! Thank you for always thinking ahead! *Sabine*

- Sarah Selle celebrated **Laurie Tomasini, Sarah Mellish and Carmelita Pilatzke** for being proactive and reaching out to fix the performance review and status update schedule for the VPs and CEO. Thank you for your diligence always! *Sabine*

- Andrew Keck celebrated **Lauren Theberge** for the work she has been doing on reporting requirements for the Ministry of Health. He says she is very well organized and a pleasure to work with.

- Scott Coombes celebrated **Lauren Theberge and Mike Godbout** for all the work they have done on HIRF funding. I know it is challenging when we receive funding announcements late in the year and we really appreciate you ensuring that all the expenses are accounted for. Thank you, *Sabine*

- The Medication Management Committee would like to recognize and celebrate the outstanding compliance demonstrated by our **nursing staff** with using the Drug Library within our Plum 360 IV Smart Pumps. Data is compiled by Decision Support and reviewed on a quarterly basis by the Medication Management Committee and your commitment to using this medication safety software has not gone unnoticed. Keep up the great work!

- I'd like to celebrate the **Education Team, Caroline and Erin, and Greg Verch from IT** for all their hard work and time spent in rolling out SURGE, our new eLearning platform. Also, our **Clinical Scholars, Kerri and Allyssa** for moving some of their shifts to help support the team in completing the project. Great work team! *Rachel and Michelle*

- I'd like to celebrate the **LDRP team** for their management of a challenging situation over the last few days and for the care, compassion and professionalism that you all showed a family during a difficult time. *Rachel*

CELEBRATIONS

- Special thanks to **Carolyn Levesque** for arranging a photographer for physician headshots on May 1st. The opportunity was well received. *Medical Affairs*
- A BIG THANK YOU to **Carolyn Levesque** for all the work that went into organizing and executing this year's Long Service/Retiree luncheon and the Volunteer Appreciation Dinner. Thank you to **Tyler Graveline** who assisted Carolyn with the hall setup for both events. *Laurie Tomasini*
- On Wednesday, we celebrated National Physicians' Day with a lunch for our professional staff catered by The Kitchen Eatery in the physician's lounge. Rose Bennett Photography was also on hand to take professional headshots for those doctors who were interested in having these.



Earth Day Cleanup 2024 In Pictures



PRH Volunteers Recognized For Dedication And Commitment

On April 30th, over 100 of our hospital's nearly 200 volunteers came together to be recognized for their contributions as valuable members of our health care team during a special dinner held at Pembroke's Clarion Hotel.

Our volunteers include those with the PRH Auxiliary who support Delta Bingo & Gaming, their Executive, The Mural Cafe, The Sunshine Gift Shop and Nevada Ticket sales.

Volunteers also support various aspects of our hospital-based volunteer program through activities such as wayfinding, pet therapy, the More Like Myself program, friendly visiting, recreation therapy, and tax assistance for mental health clients.

We also have other volunteers who work within our Spiritual Care program, hold positions on our Board and Board committees, sit on our Patient and Family Advisory Council and serve as Patient Advisors, and those who volunteer with our Foundation.

All were celebrated and those who achieved long service milestones of five years or more were recognized with certificates and long service pins.

5 Years:

Ambrose Burnett (Auxiliary - Nevada Tickets) / Carol Campbell (Auxiliary - Mural Café)

Shelly Dumouchel (Auxiliary - Mural Café) / Dawna Leach (Auxiliary - Sunshine Gift Shop)

Bob Maika (Auxiliary - Nevada Tickets) / Wendy Orcutt (Auxiliary - Mural Café/Sunshine Gift Shop)

Rebecca Paulsen (PRH Board of Directors) / Janet Schultze-Jones (Auxiliary - Mural Café)

Victoria Sweet (PRH Foundation - Black & White Gala)

Debbie Wegner (Auxiliary - Sunshine Gift Shop)

10 Years:

June Carmody (Auxiliary - Mural Café) / Jane Dougherty (Auxiliary - Mural Café)

Rita Fox (Auxiliary - Delta Bingo & Gaming and Nevada Tickets)

Judy Hill (Auxiliary - Sunshine Gift Shop) / Veletta Leblanc (Auxiliary - Sunshine Gift Shop)

Donna Rielly (Auxiliary - Sunshine Gift Shop)

25 Years:

Geraldine Levesque (Auxiliary – Mural Café, Sunshine Gift Shop and Delta Bingo & Gaming)

Special Awards:

PRH Auxiliary volunteer Geraldine Levesque not only received long service recognition for 25 years of service, but she was also awarded the Auxiliary's Life Membership Award in recognition of her years of exceptional service and dedication.

PRH Auxiliary Treasurer Helene Giroux also received special recognition at the event for 62 years of service to the Pembroke Regional Hospital - first, as a dedicated employee who retired from our Finance department after 47 years of service and, most recently, as PRH Auxiliary Treasurer from 2009 to present.





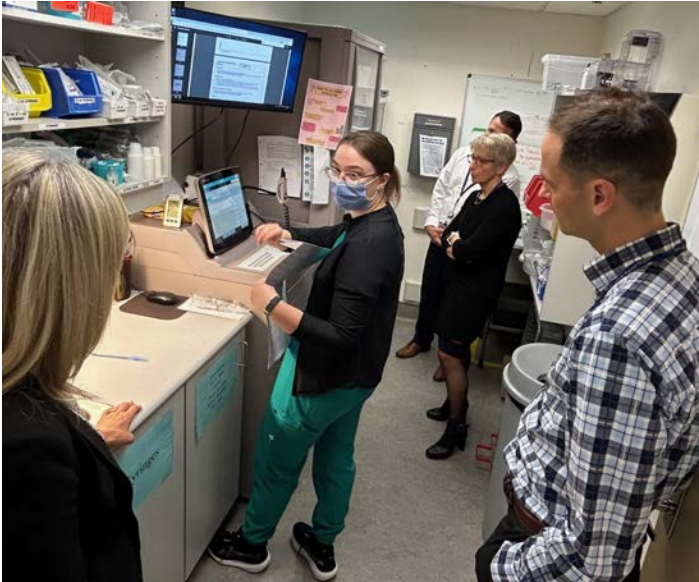


LEAN IN

April 24th Gemba Walk

Members of our Senior Leadership Team visited the ICU for their latest Gemba Walk to learn from the team about their transition to use of the new ADUs (Automated Dispensing Units).

In addition to hearing about the benefits of the new technology, staff also shared some of the challenges experienced in the transition and demonstrated how the ADUs work when accessing medication for one of their patients.



SPRING SALE!

April 1 - July 13, 2024

Save up to 25%
on a 1 night stay

Save up to 30%
on a 2+ night stay

Must Book By: May 17, 2024

Book Using:
YOUR PPC CODE

PREFERRED PACK
CLUB

Our promo code is
PEM1G8

Book online at GREATWOLF.COM
or call 1.800.605.9653

- Limited availability, blackout dates apply.
- Company ID must be presented upon check in to receive discounted rate.
- Limit 2 rooms per employee per night.
- Includes 2 days of waterpark play with a 1 night stay and complimentary parking.
- Rates are available for the dates outlined only and are based on availability at time of booking. Blackout dates apply.
- First night's room & tax due upon reservation.



New TVs For Surgical Floor

Pierrette Philion, right, President of the FFCF (Federation des femmes canadiennes franchises), and a volunteer at the PRH Auxiliary's Sunshine Gift Shop recently presented Gift Shop Manager Brenda Long with a donation in the amount of \$1,000 to be used for the purchase new televisions for the inpatient Surgical rooms as part of the renovations.

Thanks so much to the FFCF and the PRH Auxiliary for their generous contributions.

Offer valid only at Niagara Falls, Ontario location for the stated dates only. Must be mentioned at time of reservation. Reservations must be made by standard cut-off dates. Offer is subject to availability. Limited number of rooms available for each date and limited. Blackout dates apply. A maximum of 2 night stays per reservation for all party types. Offer is not available on all other dates or promotional offers. Other leader's guests are required and may be terminated at any time without notice. Add'l taxes under per room and \$75.00 per person. Must have one night/2+ night stay/minimum stay/ing in each room. Offer is not transferable and is not redeemable for cash. Other hotel policies may apply. Limited availability. Blackout dates may be added at any time. No cash back.

PRH Auxiliary Spring Tea & Fashion Show April 26th

The PRH Auxiliary hosted a sold-out Spring Tea & Fashion Show at Our Lady of Lourdes Church Hall April 26th featuring the latest fashions, footwear and accessories from the Sunshine Gift Shop.



Auxiliary Treasurer Helene Giroux, centre, was given flowers and a parting gift by Gift Shop Manager Brenda Long, left, and Auxiliary President Diana Gagne, right, as Helene will step down from the Executive this summer after 15 years as Auxiliary Treasurer.

GovDeals[®]
A Liquidity Services Marketplace

**PRH Sells Surplus Items
on GovDeals.ca. Check it
out to find great deals!**

Foundation News

Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke

GUARDIAN ANGELS



Sandra Bretzloff-Hammel



Dr. Anne-Marie Savoie



Bethany Gold

Catch the Ace **Week #17** www.PRHcatchtheace.ca

\$161,000.00

Draw date May 8th at 10am
Deadline to purchase tickets
11:59pm on May 7th

Presented By **OK TIRE** Estimated Jackpot if the Ace of Spades is caught!

Saturday, May 11th, 2024

Canadian Nuclear Laboratories
Laboratoires Nucléaires Canadiens
Presents

**HEROES and Friends
RUN FOR HEALTHCARE**

Mike's Hardware
Brockton/Markham
2KM Super Heroes Run Sponsor

Registration now opened!
www.HeroesRunForHealthcare.ca

**MAKE EVERY
TICKET COUNT**

PLAY SPRING LOTTO TO
SUPPORT LOCAL HEALTHCARE

PLAY OUR
EXCLUSIVE
50/50

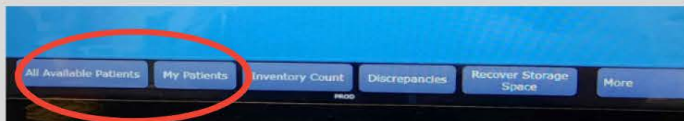
OTTAWA VALLEY YAMAHA
PRESENTS
SPRING LOTTO
FOR HEALTHCARE

Upcoming Recognition and Celebration Dates - May

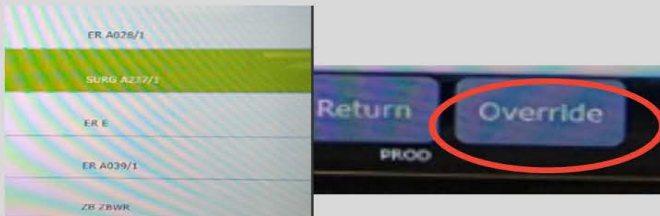
National Physiotherapy Month / Critical Care Awareness and Recognition Month
Asian Heritage Month / Cinco de Mayo - May 5 / National Nursing Week May 6-12
Mental Health Week - May 6-10 / Occupational Health and Safety Week May 6-11
Canada Health Day May 12 / Mother's Day May 12 / National Hospital Week May 12-18
Victoria Day May 20 / World No Tobacco Day May 31

**Did you know that kits are available
in the ADU for quick access to
medications in emergencies?**

How to remove a "kit" from the ADU:



Find your patient.



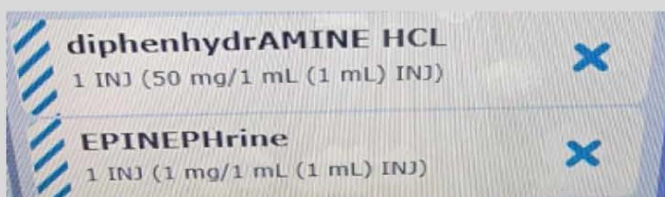
**Select to highlight your
patient. Press override
at bottom of screen.**



Select 'System Kits'



Select kit option



**If only some meds are
needed, use blue X to
de-select meds. Then
click Remove Med**

Recognizing Long Service Achievement And 2023's Retirees

On April 25th, we celebrated our 2023 retirees and those who achieved a long service milestone of 20 years or more in 2023 with a special luncheon and presentation at Pembroke's Clarion hotel.

In total, we recognized and honoured 36 staff and five physicians who achieved long service milestones ranging from 20 to 45 years of service.

We also celebrated 18 retirees who, collectively, contributed 406 years of service to our hospital.

While not everyone was able to attend, we celebrated all.

20 years of service:

Joey Allen (Diagnostic Imaging), Laura-Lee Andrews (Clinics), Sarah Biggs (Rehabilitation), Dr. Sylvie Cantin, Jamie-Lynne Hunt (Resource Team), Mary Ann Kenyon (Clinics), Amy Kuehl (Finance), Kelly Malley (Medical), Kandis Meilleur (Mental Health Services), Lisa Mitchell (Systemic Therapy), Dana Pelletier (Health Records), Allison Reynolds (Surgical), Dr. Aviva Stewart, Todd Storing (Maintenance) and Mike Videto (Mental Health Services)

25 years of service:

Karen Boire (Health Records), Melody Dickson (Mental Health Services), Sandra Farrell (Systemic Therapy), Michelle Godsell, Dr. Tom Hurley, Lisa Keon (Rehabilitation), Doreen Lewis (Medical), Mary Anne McConnell (Environmental Services), Nancy Schroeder (Medical Affairs), Stephanie Stewart (Obstetrics), John Thomas (Diagnostic Imaging) and Laurie Tomasini (Patient Services)

30 years of service:

Martin Burger, Jeff Dermann (Acute Mental Health), Dr. John Epps, Sandy Farrell (Diagnostic Imaging), Cecile Lacroix (Mental Health Services)

35 years of service:

Joanne Filippi (Clinics), Annette Gorr (Rehabilitation), Mary Anne Gosnell (Rehabilitation), Betty Labron (Diagnostic Imaging) and Megan Melcher (Acute Mental Health)

40 years of service:

Sandra Dick (Clinics) and Sharon Stacey (Mental Health Services)

45 years of service:

Karen Galipeau (Emergency Department) and Dr. Evelyn Weatherston

Retirees:

Chris Beaupre (Environmental Services), Laura Behnke (Emergency Department), Bonnie Bird (Mental Health Services), Susan Garretto (Health Records), Janet Gleason Morris (Mental Health Services), Diane Hein (Medical Device Reprocessing), Connie Lafreniere (Health Records), Kim Laronde (Surgical), Rhonda Maschke (Obstetrics), TracyLee McTaggart (Rehabilitation), Brenda Miller (Medical), Pamela Morris (Mental Health Services), Diane O'Kane-McHugh (Mental Health Services), Shelly Parks (Mental Health Services), Victoria Rabishaw (Food Services), Christine Rosien (Diagnostic Imaging), Cheryl Smith (Mental Health Services) and Corby Zadow (Food Services)



CONGRATULATIONS!





