

PEMBROKE REGIONAL HOSPITAL
President and CEO Report – June 2024

Board Education Session

This month, our Senior Leadership Team presented the Board with an overview of the past year's projects and highlights. Their presentation included a status update for each and insight into what is coming next.

Epic Update

I'm pleased to share that a fall kick-off meeting for our Epic implementation phase has been scheduled for September 12th.

Over the summer, a fair bit of preliminary work will be done including a number of site visits, starting with a trip to Hawkesbury and District General Hospital on June 21st. The site visits will enable members of our team to learn from those organizations who have gone through Epic implementation before us and help prepare us for the implementation kick-off.

Surgical Program Construction Update

Beth and I recently had an opportunity to tour and view the construction in progress on the Surgical inpatient unit.

We were delighted to see the upgraded patient rooms, featuring ample space, abundant natural light, and accessible washrooms. The anticipated addition of four private patient rooms was exciting to see and undoubtedly will help us in fulfilling patient requests and meeting infection control standards.

Construction in the new ophthalmology suite and MDR (Medical Device Reprocessing) area is also well underway. The physical location of the new ophthalmology suite has been switched out to the room next to its planned location, thanks to lessons learned through the Day Surgery phase of the project. The new space has higher ceilings which will be able to better accommodate the equipment that needs to be installed.

We are still anticipating completion of this project in mid-September so while there is a lot of work still to be done, a lot of progress is being made thanks to everyone involved! We're currently in the planning stages for a celebration and open house and will be sharing details as soon as they're finalized.

June Recognition Events – Pride Month and National Indigenous History Month

In partnership with our Food Services department, our Equity, Diversity and Inclusion (EDI) Committee put together a great calendar of events and resources for June that recognizes and celebrates Pride Month and National Indigenous History Month.

This included two education sessions on Inclusive Language hosted by Sheila O'Brien, a Communications Consultant and a Professor of Communication at Algonquin College and the distribution of Pride and Pride Ally buttons which are a visible symbol of our solidarity and support for the LGBTQ2S+ community.

In the cafeteria, menu offerings including rainbow fruit skewers, rainbow sprinkle donuts and rainbow sorbet for Pride Month, as well as Three Sisters Soup with Bannock bread and a

special Indigenous-inspired menu on National Indigenous Peoples Day (June 21st) featuring Wild Rice Salad with Maple Vinaigrette, Three Sisters Salad, Bison Burger, and Strawberry Rhubarb Crisp.

Visual Audit Update

Recently, I have had the opportunity to visit a number of other hospitals in our region and beyond and in doing so, I'm always looking to see how they do things and where we might be able to adopt some good practices.

Many of those that I have visited have moved towards the minimalist approach in terms of posted signage and I can say first-hand that the result is a calming and professional visual atmosphere.

Seeing this validates the good work being done at PRH to reduce signage where possible and ensure that what does go on our walls is clear, effective and necessary.

In the coming weeks, some of the visual improvement work being done includes the installation of additional identification letters on some of our Towers, improved landscaping, and painting to upgrade the facility with a priority focus on patient and visitor space.

In addition, we are looking at how to improve wayfinding from the parking lots to areas in our buildings and how we will incorporate our Mission, Vision and Values into some of our public areas.

Staff Appreciation BBQ

As part of the hospital's ongoing efforts to recognize and celebrate all members of our health care team, our annual Staff Appreciation BBQ has been scheduled for June 26th. The catered meal for this event is sponsored by Harvey's and to add to the festivities this year we will be hosting Steve Anthony for two hours of walk-around magic from 11 a.m. to 1 p.m., and having a Kettle Corn vendor onsite. It's always a big hit with our staff and we invite you all to grab some dinner in the cafeteria or bring it back to the Board room as they will be serving over the supper hours between 4 and 6 p.m.

Annual Report Edition of Community Connection

The Annual Report 2023-2024 edition of our public newsletter will be on our website by the end of the month and will find its way into mailboxes throughout our region in early July. As always, any feedback on our public communication tools is most welcome.

Summer Break

As we take a break for the summer, I hope that you will all have an opportunity to get some rest, enjoy whatever activities make you happy and that you stay healthy! See you in September!

Actions Taken by the Board at its June 26, 2024 Board Meeting

Approved the following appointments/reappointments:

- Chief of Diagnostic Imaging – Dr. Pawel Stefanski

Approved the Supplementary Statement of Operations for the year ended March 31, 2024

Approved the Hospital to procure a CT Scanner with a procurement value of \$2.5 million