

ACCREDITATION 2023 MOCK TRACERS

FREQUENTLY ASKED QUESTIONS

WHAT IS A TRACER?

ASSESSMENT METHOD

It follows the organizational path of a patient or administrative process. Surveyors assess and validate their findings by asking questions, reviewing records, and making observations.



WHAT IS A MOCK TRACER?

PRACTICE OPPORTUNITY USING TRACER METHODS

PRH staff and physicians will have the opportunity to familiarize themselves with this approach through Mock Tracers. "Tracer Teams" will meet with PRH Teams and ask questions based on relevant Accreditation standards. Every area will be offered a minimum of two Mock Tracers. After each Mock Tracer, feedback will be provided highlighting the team's strengths and opportunities for improvement.

HOW LONG ARE THE MOCK TRACERS?

90 MINUTES (APPROXIMATE) IN TOTAL

First 20-30 minutes spent with area manager/leader, remaining 60 minutes are spent speaking with staff who work in the area.

WHO WILL ACT AS THE SURVEYORS DURING THE MOCK TRACERS?

TRACER TEAMS WITH 2 PRH STAFF

A member of the Accreditation Team supported by PRH Leaders from across the organization will conduct the Mock Tracers.

WHO WILL BE APPROACHED DURING THE MOCK TRACER?

ANY PRH STAFF MEMBER OR PHYSICIAN

Efforts will be made to be similar to the actual Accreditation survey. Tracer teams will attempt to engage with staff working in a variety of roles and to be mindful to keep disruptions to patient care and critical hospital activity to a minimum.



HOW DO I PREPARE FOR THE MOCK TRACER?

RELAX, BE CALM & BE YOURSELF!

Managers will work with the Accreditation Team to find the best time for each area. Teams will know in advance when a Mock Tracer is scheduled in their area. No preparation is needed, but PRH staff are encouraged to review Accreditation 2023 Q-Tips in advance.

