Quick Tip

ACCREDITATION | April 3 to 6, 2023

Q-Tip #13

Information transfers at Care Transitions

- **Patient and Provider:**
  - Use standardized tools (e.g. patient care bedside rounds, 'faces' pain scale, GAP tools)
  - Patient room whiteboards (if available)
  - Provide patient education material in multiple languages (*if available*)
  - Discharge teaching materials & follow-up instructions
  - Interpretation Services
  - Use Read-Back/Teach Back methods
  - Community Partners participate in family meetings
- **Provider to Provider:**
  - Use standardized communication tools (e.g. SBAR, discharge checklists)
  - LEAN Board and Safety Huddles
  - Common referral forms
- **Organization to Organization:**
  - Letter generation to Connecting Ontario
  - Common referral forms

It's Our Time to SHINE again!

Hôpital Régional de Pembroke Regional Hospital

Information about the plan of care is communicated effectively during transitions

More Information:
www.pemreghos.org/accreditationhub