

Visiting Hours, Visitation for Family and Public

POLICY:

As an integral part of our patient-centered care model, Pembroke Regional Hospital (PRH) recognizes that family members and significant others contribute to a positive patient experience and positive health outcomes.

DEFINITION:

Family caregivers/care partners – can include a loved one, friend, religious / spiritual care provider, or other support person of the patient’s choosing. This will be determined by the patient.

SCOPE:

This policy applies to all visitors, staff and physicians.

GUIDELINES:

For Family:

Family members are welcome at anytime (24/7) to participate in care or to offer reassurance and support.

The appropriate number of family at any time for each patient can be determined in discussion with the care team. Patient’s requested visitor restrictions are always respected.

Public Visiting Hours:

Public visitors are welcome between **11:30 a.m. to 8:30 p.m. daily**

Children are welcome with adult supervision.

Infection Prevention and Control:

At the Pembroke Regional Hospital (PRH) the safety of our patients, visitors and healthcare team is paramount. Changes to the level of restrictions for visitors and members of the public will be based on the most current risk assessment and public health guidance and will be widely communicated. Visitors are required to follow the most current Personal Protective Equipment Protocols at all times during their visit to PRH.

SCENTED PRODUCTS:

As the use of scented products causes allergic reaction in many people, visitors are asked not to wear or use scented products. See links to view “Scent Sensitive Environment policy”

REFERENCES:

The Ottawa Hospital Website

Grand River Hospital Website